



UNOFFICIAL ENGLISH TRANSLATION

FAQ ABOUT THE SECOND PHASE OF THE MOVEMENT CONTROL ORDER NATIONAL SAFETY COUNCIL

1. What is meant by the Movement Control Order (MCO), Movement Control Order Phase 2 (MCO 2) and Enhanced Movement Control Order?

Subject	Movement Control Order - Phase 1 (MCO)	Movement Control Order Phase 2 (MCO 2)	Enhanced Movement Control Order
Applicable	Across the country	Across the country	Certain areas only
Enforcement Period	18 March to 31 March 2020	1 April to 14 April 2020	2 weeks from the date of declaration
Movement Control	Limited movement as required	Limited by time and sector	No movement allowed
Essential Services	22 Essential Services	10 Critical Sectors	All premises business closed with some exceptions

2. What are the sectors allowed to operate under Phase 2 of the Movement Control Order (MCO 2)?

Only 10 essential services and related chains are allowed to operate during Phase 2 of the Movement Control Order:

1. Food
2. Water
3. Energy
4. Communications and Internet



5. Security and defence
6. Solid waste and public cleansing management and sewerage
7. Healthcare and medical including dietary supplement
8. Banking and finance
9. E-commerce
10. Logistics - limited to the provision of essential services

3. Other essential services such as postal, fire, prison, immigration and customs are not among the 10 essential services allowed operating during second phase of the MCO (MCO 2). The same is true of petrol service stations. Do these services cease operations during the MCO 2?

All of the above mentioned services and list of essential services announced during the first phase of the MCO are still allowed to operate if it is included in the 10 essential services and its related chains. For example, the postal services are included in the essential services of communication as well as logistics. Additionally, prison, immigration and customs services are categorised as essential services for security and defence. Petrol service stations, fall under the service of energy. Therefore, these services are allowed to operate during the MCO 2 period.

4. What are the procedures for control and operation of the 10 critical sectors allowed?

The government has set the procedures for control and operation in the Attachments included.

5. What is the concept of implementing the Phase 2 of the Movement Control Order (MCO2)?

- a. Movement controls will be implemented over time and according to critical sectors set; and
- b. Enhanced Movement Control Order (PKPD) will be implemented at specific areas or localities within the red zone upon the MOHs advice and in the event of a sudden spread in the locality.

6. What is the definition of zone?

- a. Green Zone – Area with no positive cases



- b. Yellow Zone – Area with 1 – 20 positive cases
- c. Orange Zone – Area with 21 – 40 positive cases
- d. Red Zone – Area with more than 40 positive cases

7. Do companies that have been approved during the previous MCO and are currently in the listed 10 critical sectors need to obtain approval again to operate during MCO2?

Not needed. All approvals that were given to companies during the previous MCO and are now part of the 10 critical sectors can continue to operate during MCO 2 under the same approvals. Keep in mind that written approval is required to be in accordance with the duration of MCO 2.

Note: Amendments and updates will be announced when available.

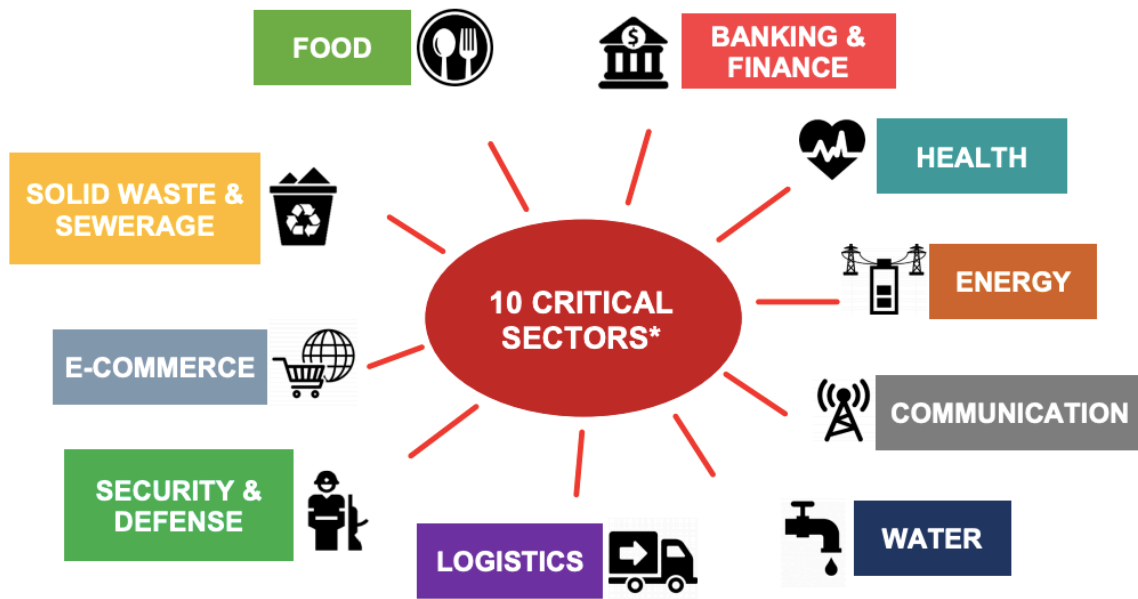
**NATIONAL SAFETY COUNCIL
2 April 2020**



**IMPLEMENTATION OF ACTIVITIES
FOR PHASE TWO OF MOTION CONTROL
ORDER (MCO)
APRIL 1 - APRIL 14, 2020**

ATTACHMENTS

ESSENTIAL SERVICES UNDER THE MOVEMENT CONTROL ORDER LEVEL 2



***22 Essential Services at MCO Level 1 Reduced To 10 Critical Sectors**

UNOFFICIAL



Critical Sectors CONTROL PROCEDURES FOR FOOD BUSINESS AND BASIC NECESSITIES

ITEM	ACTION			
	Daily Good Stores	Restaurants	Delivery by Motorcycle	E-Trading
Time of Operation:	8.00 am - 8.00 pm	8.00 am - 8.00 pm	8.00 am - 8.00 pm	24 hours
Mode of Operations:	<ol style="list-style-type: none"> 1. Implement social distancing (1 meter). 2. Control the reasonable number of buyers at a time. 3. Set up 1 entrance and 1 exit. 4. Time limit per buyer: 15 min (grocery store) and 30 min (supermarket). 5. Security controls by business owners. 	<ol style="list-style-type: none"> 1. Dine-in and drive-thru is not allowed. 2. Only delivery services are allowed (e.g. Foodpanda, Grabfood, KFC delivery, McD delivery dan others). 	<ol style="list-style-type: none"> 1. Only to deliver basic food items, ready-to-eat food, farm produce, gas tank and medicines 	<ol style="list-style-type: none"> 1. Delivery time from 8.00 am is to 8.00 pm.
Control of Purchase:	Only 1 buyer for 1 household			



OPERATION PROCEDURES FOR CONTROLLED FRESH GOODS CENTRE

ITEM	Pusat Operasi / Pasar Tani Kekal (PTK) / MyFarm Outlet (MFO) / Kompleks Pertubuhan Peladang Kawasan (PPK) - 87 Outlets Nationwide	Pasar Tani Terpilih (Farmers Market) - 10 Outlets Nationwide (Perlis, Pulau Pinang, Kedah, Sarawak (2), Terengganu, Selangor, Sabah dan Melaka (2))
Time of Operation:	8.00 am – 4.00 pm (every day)	8.00 am – 12.00 pm (2 times a week)
Mode of Operations:	<ol style="list-style-type: none"> 1. Coordinated by FAMA. 2. The identified locations are appropriate for implementing MCO-based security controls that take into account the elements of social distancing. 3. Main sale commodities: vegetables / meat / fish / eggs / fruits / poultry / groceries / farm goods. 4. Control measures: <ul style="list-style-type: none"> • Provide ample parking space. • Screen body temperature at the entrance for merchants and visitors. • Maintain a distance of at least 1 meter per visitor. • Limit the number of visitors to sales area at a time. • Quick purchases for essential items only. • Encourage to purchase via online (www.agrobazaar.com.my / WhatsApp in advance). • Position between booths of at least 5 meters. 5. Implementation based on the concept of pre-order / dropship / self pickup / drive-thru and delivery. 6. Implement social distancing (1 meter). 7. Control the reasonable number of buyers at a time. 8. Set up 1 entrance and 1 exit. 9. Security controls by PDRM, RELA & PBT. 	
Control of Purchase:	Only 1 buyer for 1 household	



OPERATION PROCEDURES FOR CONTROLLED FRESH GOODS CENTRE

ITEM	Wholesale Market Nationwide	Public Market Nationwide
Time of Operation:	4.00 am – 10.00 am (every day)	6.00 am – 12.00 pm (every day)
Mode of Operations:	<ol style="list-style-type: none"> 1. Implementing MCO-based security controls that take into account the elements of social distancing. 2. Main sale commodities: vegetables / meat / fish / eggs / fruits / poultry / groceries / farm goods. 3. Control measures: <ul style="list-style-type: none"> • Provide ample parking space. • Screen body temperature at the entrance for merchants and visitors. • Maintain a distance of at least 1 meter per visitor. • Limit the number of visitors to sales area at a time. • Quick purchases for essential items only. • Implement social distancing (1 meter). 4. Control the reasonable number of buyers at a time. 5. Set up 1 entrance and 1 exit. 6. Security controls by PDRM, RELA & PBT. 	
Control of Purchase:	Only 1 buyer for 1 household	



OPERATION PROCEDURES FOR CONTROLLED FRESH GOODS CENTRE

ITEM	MODE OF PURCHASE		
	DRIVE-THRU	WALK-IN	PRE-ORDER
Mode of Operations:	<ol style="list-style-type: none"> 1. Vehicles enter the business area. 2. Buyer receives the booking form. 3. Buyer submits the booking form to the seller. 4. Buyer waits in the provided area. 5. Seller will contact the user to collect the goods. 6. Payment will be made upon collection 	<ol style="list-style-type: none"> 1. Vehicles enter the designated parking area. 2. Visitors line up with a distance of 1 meter. 3. Visitors pass body temperature screening with a reading below 37.5 degrees Celsius. 4. Use the disinfectant provided. 5. Allow 10 to 20 minutes only. 6. Visitors are asked to disinfect before leaving. 	<ol style="list-style-type: none"> 1. Orders will be placed through social media platforms. 2. Orders will be open from 8.00 am to 4.00 pm. 3. Shipping will open the following day via: <ul style="list-style-type: none"> • dropship • self-pick up 4. Payment will be made via online or Cash On Delivery (COD).



MOVEMENT CONTROL PROCEDURES FOR PRIVATE VEHICLE, PUBLIC TRANSPORTATION AND COMMERCIAL TRANSPORTATION

ITEM	ACTION			
	PRIVATE VEHICLE	PUBLIC TRANSPORTATION	COMMERCIAL TRANSPORTATION	TAXI AND E-HAILING
Time of Operation:	6.00 am - 10.00 pm	6.00 am - 10.00 am 5.00 pm – 10.00 pm	7.00 pm – 7.00 am (encouraged)	6.00 am - 10.00 pm
Mode of Operations:	<ol style="list-style-type: none"> 1. Only one driver is allowed per vehicle. 2. Exceptions are given only in case of emergency / disabled / pregnant mother / to get health care. 3. For individuals working outside of the specified time (6.00 am - 10.00pm), the employer is required to issue a warrant on duty. 	<ol style="list-style-type: none"> 1. Only one driver and the number of passengers allowed is half the actual capacity. 	<ol style="list-style-type: none"> 1. Only to bring food, basic food ingredients, basic needs, farming products, medicines and infant food. 2. Truck / Van / Wagon / Pickup truck less than 2 tonnes: <ul style="list-style-type: none"> • One driver. • Authorization / approval by MOA Departments and Agencies to bring in agricultural produce. 3. Truck / trailer over 2 tons: <ul style="list-style-type: none"> • One driver and one attendant • Authorization permit carries charge from MITI, KPDNHEP, MOA and MOH. 	<ol style="list-style-type: none"> 1. Vehicles with less than 7 people: one driver and one passenger. 2. Vehicles with more than 7 people: one driver and two passengers



CONTROL PROCEDURES FOR INDUSTRY AND FACTORY OPERATION

ITEM	ACTION
Operation Approval:	<ol style="list-style-type: none"> 1. All 10 sectors of the Essential Services and its related chains are allowed to operate. 2. Petrol stations are only allowed to operate from 8.00 am to 8.00 pm except for petrol stations on the highway (for commercial vehicle use). 3. All approvals that have been approved to the 10 essential services sectors continue to apply during this Movement Control Order Level 2, subject to compliance with the requirements provided in Level 1. 4. All services other than the 10 essential services sectors mentioned are not allowed at all and previously granted approvals are automatically cancelled.
Workplace Management:	<ol style="list-style-type: none"> 1. Implement social distancing (1 meter). 2. Body temperature screening is carried out at the entrance to the workplace (body temperature with readings above 37.5 degrees Celsius and above is not allowed). 3. Set up 1 entrance and 1 exit. 4. Canteens in industrial premises are not allowed to operate.
Employee Management:	For those who work outside of designated hours (8:00am – 8:00pm) industry and factories should provide transportation facilities taking into account the elements of social distancing in the vehicle
Safety Measures and Monitoring:	MITI / PDRM / RELA / Local Authorities are authorized to investigate and take legal action.



OTHER CONTROL PROCEDURES

ITEM	ACTION		
	LEISURE AND SOCIAL	CHARITY	OTHER SERVICES
Operation Approval:	<ol style="list-style-type: none"> 1. Not allowed in public or private areas (gated community) 2. Flexibility for autism and disabled person for recreation, only one beneficiary is allowed to attend. Permitted hours are 7.00 am to 9.00 am and 5.00 pm to 6.00 pm. 3. Private therapists are allowed to make house-calls. 	<ol style="list-style-type: none"> 1. Local NGOs: Coordinated by the Department of Social Welfare (JKM) & Ministry of Women, Family and Community Development (KPWKM). 2. International NGOs & Foreign Embassies: Application to the Ministry of Foreign Affairs (KLN) and require the approval of the National Security Council (MKN). The JKM and KPWKM will coordinate the distribution of such assistance. 	<ol style="list-style-type: none"> 1. Immediate construction and repair are allowed for critical work as well as cleaning and spraying of insecticides to avoid harm to the public. 2. Maintenance works to 10 the critical sector must continue 3. Sales of agricultural input stores (fertilizers / pesticides) are allowed 2 times a week. 4. Hardware store is allowed 2 times a week. 5. Sales of pet food, animal feed, medicines and its related necessities are allowed 2 times a week. 6. Stores that sell spare parts (agricultural and industrial machinery) are allowed to operate 2 times a week.