

UNOFFICIAL ENGLISH TRANSLATION

**FREQUENTLY ASKED QUESTIONS (FAQ)
IN RELATION TO MOVEMENT WITHIN AREAS UNDER A
MOVEMENT CONTROL ORDER (MCO),
CONDITIONAL MOVEMENT CONTROL ORDER (CMCO),
RECOVERY MOVEMENT CONTROL ORDER (RMCO)**

GENERAL QUESTIONS

1. Am I allowed to leave my house / residence or to cross districts / states?

Movement out of the house and across districts / states are subject to the SOP issued by the National Security Council (NSC) as follows:-

No.	Category	State	Movement
1.1	Movement Control Order (MCO)	<ul style="list-style-type: none"> - Johor - Malacca - Penang - Sabah - Selangor - Kelantan - F.T. Kuala Lumpur - F.T. Putrajaya - F.T. Labuan - Districts of Sibiu, Selangau and Kanowit, Sarawak 	<ul style="list-style-type: none"> - Movement from the house / residence exceeding 10 kilometers from the house is not allowed without permission from the police except for the purposes of work with employer verification or an employee pass. - Cross-state and district movements are not allowed without permission from the police.
1.2	Conditional Movement Control Order (CMCO)	<ul style="list-style-type: none"> - Kedah - Negeri Sembilan - Pahang - Perak - Terengganu - Sarawak (except for the Sibiu area) 	<ul style="list-style-type: none"> - Movement out of the house / residence is allowed within the same state. - Cross-district movement is allowed.
1.3	Recovery Movement Control Order (RMCO)	<ul style="list-style-type: none"> - Perlis 	<ul style="list-style-type: none"> - Cross-state movement is not allowed without permission from the police.

* Movement in and out of Enhanced Movement Control Order (EMCO) areas are **not allowed** without permission from the police.

2. **What exceptions are made for movement from the house / residence or to cross districts / states?**

Exceptions given for movement from the house and to cross districts / states are subject to the SOP issued by the National Security Council (NSC) as follows:-

No.	Purpose of Movement	Application for a Police Permission Letter		
		MCO	CMCO	RMCO
2.1	To obtain supply of food / basic necessities, medication or emergency cases, if:- <ul style="list-style-type: none"> - It does not exceed 10 kilometers from the house; - It exceeds 10 kilometers from the house. 	Not Required Required	Not Required Not Required	
2.2	Using private vehicles / public transportation such as taxis / e-hailing / flights:- <ul style="list-style-type: none"> - To cross districts; - To cross states. 	Required Required	Not Required Required	
2.3	Movement to and from work:- <ul style="list-style-type: none"> - For essential services; - For non-essential services. 	Not required if in possession of an authorization letter from a Ministry / relevant Agency / employer authorization letter / valid employee pass. Required	Not Required Not Required	
2.4	Movement to provide assistance at natural disaster areas.	Not required. Individuals only have to obtain an authorization letter from the State Disaster Management Committee (SDMC) or the District Disaster Management Committee (DDMC).		
2.5	Other movements, for example:- <ul style="list-style-type: none"> - Hawkers / small hawkers carrying out hawker / small own-business activities. 	Required	Not required	

	- Attending lectures / exams at education institutes / sending children to education institutes.	Not required if in possession of a confirmation letter from the school / Ministry of Education (MOE) / Ministry of Higher Education (MOHE).	Not required
	- Sending children to day care centers.	Not required	Not required

3. What is the allowed passenger capacity in private vehicles and public transportation?

The allowed passenger capacity in private vehicles for movement from the house and to cross districts / states are subject to the SOP as issued by the National Security Council (NSC) as follows:-

No.	Purpose of Movement	Allowed Capacity		
		MCO	CMCO	RMCO
3.1	Obtain food supply / basic necessities.	2 household representatives	According to vehicle capacity	
3.2	Obtain medicine.	3 including the patient		
3.3	Emergency matters.	According to vehicle capacity		
3.4	Cross district / state movement.	According to vehicle capacity		
3.5	Movement to and from work.			
3.6	Other movements, for example:- <ul style="list-style-type: none"> - Hawkers / small hawkers carrying out hawker / small own-business activities. - Attending lectures / exams at education institutes / sending children to education institutes. - Sending children to day care centers. 			
3.7	Movement using public transport such as buses / LRT / flights.	According to vehicle capacity * Except Sabah – 50% capacity for stop and school buses		



3.8	Movement using land transport such as taxis / e-hailing.	2 passengers not including the driver	According to vehicle capacity
-----	--	---------------------------------------	-------------------------------

4. What is meant by emergency matters?

Emergency matters means matters for the purpose of treatment and death. Permission for movement to carry out emergency matters are given at the discretion of the police officer.

5. How can I obtain permission from the police to cross districts / states in MCO / CMCO / RMCO areas?

5.1 You have to fill in two (2) copies of the Movement Permit Form that can be downloaded through the Royal Malaysia Police Facebook page at https://www.facebook.com/161086313901684/posts/3901396536_537291/ through the following links:-

5.1.1 MCO Movement Permit Form
[https://www.rmp.gov.my/docs/default-source/permit-pergerakan-perintah-kawalan-pergerakan-\(pkp\)/borang-permit-pergerakan-perintah-kawalan-pergerakan-\(pkp\).jpeg](https://www.rmp.gov.my/docs/default-source/permit-pergerakan-perintah-kawalan-pergerakan-(pkp)/borang-permit-pergerakan-perintah-kawalan-pergerakan-(pkp).jpeg)

5.1.2 CMCO Movement Permit Form
<https://www.rmp.gov.my/docs/default-source/Penerbitan/borang-permit-pergerakan-pkpb.pdf?sfvrsn=2>

If there is no internet access or print facilities, you may obtain the form at your nearest police station.

5.2 You must attend at the nearest police station with the filled-out form to obtain permission from the police at the reception counter. Supporting documents may be required for the purpose of obtaining permission.

5.3 You will be given one (1) copy that has been signed and stamped by the police officer at the reception counter.

5.4 The permit form that has been signed and stamped must be brought along throughout the movement and shown to the duty personnel if requested during a police inspection.

Note:-

- All police permission letter applications can be made at any time at all police stations.
- All police permission letter applications can be made earlier than the movement date.

6. Am I, who is outside the MCO / CMCO / RMCO areas, allowed to return to my house / residence which is located in an MCO / CMCO / RMCO area?

Yes. You are allowed to return home with the condition of obtaining permission from the police.



7. Am I allowed to cross districts / states using public transportation such as taxis / e-hailing / flights?

Yes. You are allowed to take public transportation to cross districts / states with the condition that you apply for a police permission letter before purchasing a ticket.

8. Is a Person Under Investigation (PUI) who has completed / ended the quarantine period at Quarantine Stations required to obtain permission from the police to return home?

No. the PUI must show the quarantine release letter issued by the National Disaster Management Agency (NADMA) during police inspections.

9. Can my company operate during the MCO period?

Your company may operate if it is carrying out economic activities and it is an industry listed as an essential economic sector by the National Security Council (NSC) such as manufacturing and production, construction, services, trade and distribution, as well as farming and commodities. Your company may operate in accordance with the specific SOP set by the relevant Ministry / Agency.

10. I am working as a lorry driver sending vegetables from Cameron Highlands to Kuala Lumpur. Do I need to obtain permission from the police to cross districts / states?

No. You only need to show an employer authorization letter or employee pass or a letter from the relevant Ministry / Agency during police inspections.

11. I am working as a teacher / lecturer within an MCO / CMCO / RMCO area. Do I need to obtain permission from the police to go to work?

No. You only need to show an employer authorization letter / Ministry of Education (MOE) letter / Ministry of Higher Education (MOHE) letter during police inspections.

12. I wish to cross districts / states to send / pick up my child in a school within an MCO / CMCO / RMCO area. Do I need to obtain permission from the police to go to the school?

No. You only need to show a confirmation letter issued by the school to the child during police inspections.

13. I am self-employed (hawker / small business owner / handyman / salesman) in an MCO / CMCO / RMCO area. Do I need to obtain permission from the police to cross districts / states. What supporting documents do I need to produce when making an application for a police permission letter?

Yes. You need to obtain a police permission letter only once for the purpose of movement in an MCO / CMCO / RMCO area. When applying for a police permission letter, you may produce any supporting document, photo or proof of business as evidence / support for your application.



- 14. I conduct hawker activities in an MCO area. I have four (4) employees who are my family members living with me. Do I need to apply for a police permission letter to move with my employees when riding a private vehicle to work?**

Yes. You must obtain a police permission letter with employee details for the purpose of going to and from work.

- 15. In an MCO area, can I cross districts / states to buy necessities in shops within 10 kilometers from my house / residence?**

No. You are allowed to buy necessities in shops within 10 kilometers from your home without crossing districts / states.

**ROYAL MALAYSIAN POLICE
16 JANUARY 2021**

-END-

UNOFFICIAL TRANSLATION