



MINISTRY OF INTERNATIONAL TRADE AND INDUSTRY

FREQUENTLY ASKED QUESTIONS (FAQ) IN RELATIONS TO THE RESTRICTED MOVEMENT ORDER (RMO) FOR MALAYSIAN INDUSTRIES

NO	QUESTION	ANSWER
1.	What are the critical industries / factories that are allowed to operate during the RMO?	<p>Only selected critical industries are allowed to operate during the RMO, subject to approval by MITI.</p> <p>Please refer to the list of industries based on essential goods as per <i>Annex 1</i>.</p>
2.	Are there any special approvals / procedures to operate the factories during the RMO?	<p>Yes, companies can apply for approvals from MITI to continue their operation during the RMO by using the prescribed form available at www.miti.gov.my and submit it to covid19sec@miti.gov.my. Approved companies will be given Letter of Approval by MITI to operate, subject to conditions stated.</p>
3.	Can industries / companies that produce products which are not listed in Annex 1 make an appeal to operate?	<p>No. Only companies that have been given the approval letter, can continue operating, subject to conditions. This measure is crucial to ensure the effectiveness of the RMO.</p> <p>In situation where factory equipment and machineries need to be in 'warm idle' mode, factories may continue to maintain them with only minimum number of technicians. However, the production lines are not allowed to be in operation. Applications for such request can be submitted to MITI.</p>
4.	Can approved companies / factories operate at full capacity?	<p>Approved companies / factories can only operate the essential production lines, subject to the conditions stated. Non-essential operations must cease operations.</p>
5.	Can companies apply for endorsement of Certificate of Origin (COO) during the RMO?	<p>Yes. Applications for endorsement of COO can still be done at Level 2, Menara MITI from 9.00 am to 1.00 pm, except on weekends. Further questions on COO can be emailed to allofficerskpi@miti.gov.my</p>



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6.	Can companies submit their application for Preferential Certificate of Origin (PCO) under FTA schemes?	Yes. Application for PCO can be applied as usual through ePCO system (http://newepco.dagangnet.com/dnex/login/)
7.	Can companies apply for ATIGA e-Form D? How?	Yes. Companies are required to tick the ASEAN Single Window (ASW) box in the ePCO system for your Certificate of Origin (COO) to be electronically transmitted to the importing country. Any issues, please email to apbpm@miti.gov.my and careline@dagangnet.com
8.	Can companies apply for Approved Permits (AP) during the RMO?	Yes. Applications can be made online via ePermit system (https://newepermit.dagangnet.com.my) Further questions on AP can be emailed to ap@miti.gov.my
9.	Can companies apply for Strategic Trade Act (STA) permit during the RMO?	Yes. Applications can be made online via ePermit system (epermit.dagangnet.com.my). Further questions on STA permit can be emailed to admin.sts@miti.gov.my
10.	Can companies still process their shipment to / from the overseas markets?	Yes. Malaysian port facilities remain operational.

Note:

1. **MITI and its Agencies will remain operational remotely during the RMO. Industry players and companies can reach out to MITI via:**

- Email covid19sec@miti.gov.my
- Facebook group - MITI & Agencies Hotline page
- Whatsapp +6012-6072 750

2. **For any other matters, please refer to National Security Council (NSC / MKN) hotline at 03-8888 2010.**



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ANNEX 1

A. List of Essential Goods

Products
1. Food and beverage items including imported items <ul style="list-style-type: none">• Rice• Sugar• Vegetable and animal oils and fats• Flour and All Grain Mill Products• Bread• Water• Dairy products – milk, infant formula• Condiments and Spices• Dry food• Coffee and tea• Canned food• Meat• Chicken• Animal feed• Processing of fruits and vegetable
2. Agriculture and fisheries including imports <ul style="list-style-type: none">• Fish and Seafood• Fruits• Vegetables
3. Household products <ul style="list-style-type: none">• Detergents• Disinfectants• Sanitisers• Personal care items• Toilet paper and tissue paper
4. Personal Protective Equipment (PPE) including Fire Safety Equipment and Medical Attire including face mask, rubber gloves.
5. Pharmaceutical – all chemicals and drugs production
6. Packaging materials and printing including ink
7. Medical and surgical devices
8. Parts for medical devices eg. parts for ventilators



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B. List of Products that are Part of the Supply Chain of Essential Goods Supply Chain For Exemption From the Restriction of Movement

Products
1. Oil & Gas
2. Petrochemicals <ul style="list-style-type: none">• PTA & PET Resins• Polyester fibres & filaments• Polypropylene & polyethylene• ABS & MABS resins• Maleic Anhydride• PVC Paste resin• Expanded EPE• Impact modifiers & processing aids• Styrene Monomer• Styrene Butadiene Latex• Polystyrene
3. Chemical and Chemical Products - Fertiliser and Pesticide
4. Electrical & Electronics (E&E) including semiconductors