

**FREQUENTLY ASKED QUESTIONS  
ON THE GOVERNMENT'S MOVEMENT RESTRICTION ORDER (MRO)  
MINISTRY OF WORKS MALAYSIA**

**1. Is the construction industry subjected to the MRO that was announced by the Prime Minister?**

Yes. This means that all construction and maintenance works must be halted.

**2. Are there any exemptions for the construction and maintenance industry in the MRO?**

Yes, there are exemptions for works that are deemed critical.

**3. What is meant by “works that are deemed critical”?**

Works that are deemed “critical” are those which, if suspended, may result in harm towards workers, the environment or the public.

**4. What are some examples or works that are deemed critical?**

Examples of works that are deemed critical are as follows:

- a) Repairing of slopes;
- b) Fixing of potholes;
- c) Traffic Management Control (TMC);
- d) Periodic inspection of lifts/travelators/escalators and other critical mechanical and electrical equipments;
- e) Repairing of lifts/travelators/escalators and other critical mechanical and electrical equipments that are broken;
- f) Maintenance works in premises that provide critical services;
- g) Facility upgrading works in premises that provide critical services;
- h) Repairing of traffic lights;
- i) Building of *Bailey Bridge* in locations where bridges have collapsed;
- j) Emergency works that are part of contractual obligations;
- k) Other works that may result in danger of not completed.

**5. How can an application for exemption be made?**

The exemption must obtain the approval of:

- a) Superintending Officer/Project Director (for government projects)
- b) Resident Engineer/Principle Submitting Person (for projects by private companies)

After obtaining approval, an application for exemption should be forwarded to those who are authorised to give exemptions based on the following remit:

- a) Director General of Works;
- b) Director of Works (Sabah);
- c) Director of Works (Sarawak);
- d) Director General of the Malaysian Highway Board;
- e) Director General of the Department of Irrigation and Drainage; and
- f) Local or State Authorities.

**6. Are contractors allowed to obtain compensation from the government for any losses incurred as a result of the MRO?**

No. The government cannot be held responsible for any losses because the spread of the virus is beyond the government's control.

**7. Can the projects that are delayed as a result of the MRO be given an extension of time?**

It depends on the conditions stipulated in the contract that was signed.

**8. Who can be contacted to obtain further information?**

If there are any further questions on this matter, please call the hotline provided at 010 5619069/011 29220709 (Industrial Complaints Unit) CIDB Malaysia, from 8.00am to 5.00pm.

**MINISTRY OF WORKS  
18 MARCH 2020**