



IN COLLABORATION WITH
TalentCorp GROUP OF COMPANIES MYXpats

LAUNCHING CEREMONY

ESD SATELLITE CENTRE

ESC

Kuala Lumpur International Airport

BACKGROUND

The Immigration Department of Malaysia under the Ministry of Home Affairs (MOHA) organised the Launching Ceremony of the ESD Satellite Centre (ESC) on 30 November 2021 at the Kuala Lumpur International Airport (KLIA 1). The ESC is a service transformation facility for new expatriates who will be working in Malaysia. The influx of expatriates plays an important role, especially during the Phase 4 of the National Recovery Plan aimed at regenerating the country's economic sector.

The ESC's main function is to bring significant changes in the work process and improving Immigration services to help facilitate expatriates entering Malaysia.

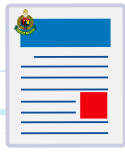
STRUCTURE OF THE ESC

The ESC, located at the Arrival Hall on Level 3, KLIA 1 (in front of the RHB *Bureau de Change*) will officially commence operations on 30 November 2021, and is open 24 hours a day to provide ongoing support to expatriates coming from all around the world.

With the newly enhanced Immigration service process via the ESC, Expatriate Endorsed Passes are issued on the same day upon arrival at the KLIA 1. In comparison, the existing process could take up to 30 days. The ESC will also help save time and increase the management efficiency of companies that employ expatriates, as well as allowing for expatriates to continue working in the country.

PROCESS COMPARISON OF THE IMMIGRATION'S NEW SERVICES BEFORE AND AFTER THE ESC

PROCESS BEFORE THE ESC



- New expatriates receive an Immigration pass approval letter.



**FROM
ABROAD**

PROCESS AFTER THE ESC



- New expatriates receive an Immigration pass approval letter.



- **Employer completes the Immigration payment online.**



- A 30-day Special Pass for referral to the Immigration office is issued.



KLIA 1



- A Special Pass is issued for reference at the ESC.



- **The expatriate proceeds to the ESC and obtains the Immigration Pass Sticker at the ESC counter.**



- Employer makes an online appointment to go to the Immigration office. .



**IN
MALAYSIA**

- **Expatriate can start work.**



- Employer is required to physically go to the Immigration office upon securing an appointment slot.



- **Employer makes the required payment at the Immigration office.**



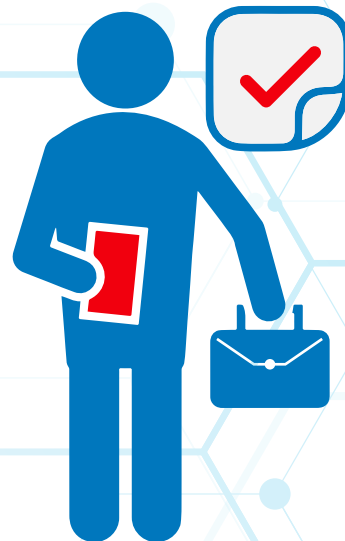
- **Employer obtains the Immigration Pass Sticker at the Immigration office.**



- **Employer submits the passport that has been endorsed with the Immigration Pass Sticker to the expatriate.**

30 DAYS

1 DAY



NOTE: THE EXISTING WORK PROCESS OF THIRTY (30) DAYS IS SHORTENED TO ONE (1) DAY.