



MY
AMCHAM
CARES





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Message

from the Chairman

The MY AMCHAM CARES program, now in its seventh year, has undergone an extraordinary transformation since its inception in 2016. What began as a simple means of sharing ideas and best practices related to Corporate Social Responsibility (CSR) has evolved into a powerful force for good, impacting countless communities across Malaysia and inspiring fresh engagements.

I am immensely proud to recognize and applaud all 60 member companies being honored this year. Your remarkable contribution efforts and unwavering dedication to CSR are nothing short of inspirational. The impact you have made, and continue to make, is a testament to your commitment to build and grow our communities.

As we venture into 2024, let us not only celebrate our achievements but also recommit our mission. Let this recognition be a reminder of the greater purpose that unites us and an inspiration to set new milestones.

The MY AMCHAM CARES program is an example of a program to showcase your tireless devotion and your contributions to the betterment of our communities and society as a whole.

Let us continue to design a brighter and more compassionate future for all; ***“Together We Can”!***

ANTONY LEE

Chairman





Message from the Chief Executive Officer

CONGRATULATIONS to all 60 companies being recognized this year!

We embark on yet another year of celebrating your unwavering commitment to Corporate Social Responsibility, while reflecting on the journey of MY AMCHAM CARES these past 7 years. This year, we recognize and applaud 60 companies for their dedication to delivering CSR in a manner that is not only thoughtful but also inspiring.

Your commitment to CSR, even in the face of unpredictable and challenging business environments, is truly remarkable. It is not just about the number of companies being recognized, but the depth of your dedication that continues to impress us.

Over the years, we have seen the five pillars we use to assess your CSR efforts—strategy, sustainability, measurability, communication, and partnership—strengthen and evolve. Many of you are now incorporating Environmental, Social, and

Governance (ESG) principles into your initiatives, and this is a testament to your progressive approach.

In this ever-evolving landscape, AMCHAM remains committed to providing you with a platform to share your experiences, best practices, and ideas. We firmly believe in learning from one another and growing together. "**Together We Can**" is not just a slogan; it's the spirit that unites us all.

I would like to take this moment to express my heartfelt gratitude to all our member companies for deepening your engagement with the communities you serve. Your leadership, compassion, and dedication have brought hope and a brighter future to the lives you touch. Your CSR initiatives serve as examples; inspiring us all to do more and do better.

Thank you for your tireless efforts and for being the driving force behind MY AMCHAM CARES. May next year be filled with even greater achievements, deeper connections, and positive change.

SIOBHAN DAS

Chief Executive Officer



Introduction

to MY AMCHAM CARES

MY AMCHAM CARES is a core AMCHAM program that celebrates and promotes best practices within the corporate citizenship and Corporate Social Responsibility (CSR) programs implemented by our members.

It is a forum through which members can share achievements and experiences that are meaningful to them, and support one another on more technical aspects of implementing and governing CSR programs, in order to achieve the highest standards and greatest impact through their environmental, social and governance initiatives.

Through MY AMCHAM CARES, the Chamber encourages members to reflect upon their existing programs and to consider how projects implemented at the local level can be strengthened and best contribute to national and global development goals.

Initiated in 2016, and coordinated from the AMCHAM executive office, MY AMCHAM CARES is a platform to:



Amplify

- Showcase activities of AMCHAM members across all sectors and types of activities and initiatives that support good corporate citizenship and community development using AMCHAM's platforms especially on the website, social media and events.
- Raise awareness of corporate citizenship and CSR.



Benchmark

- Benchmark best practices of members' citizenship programs, focusing on the key pillars of: strategy, sustainability, measurability, and communication.



Congregate

- Create a robust and vibrant CSR community among AMCHAM members, to share best practices, successes and challenges, and work towards continuous improvement of their CSR efforts. This includes the establishment of the Committee for Corporate Citizenship (CCC)



Align

- Demonstrate how alignment can be a powerful tool in delivering impact. Raise awareness of how activities can be aligned with corporate, local, national, and international goals.
- Incorporate UN Sustainable Development Goals (SDGs) into MY AMCHAM CARES efforts with the aim of showcasing our members' contributions towards the UN 2030 Agenda for Sustainable Development.

Benchmarking Best Practices

Corporate citizenship is more than philanthropy, more than just community work. It is the company's impact on its staff, the environment, and society at large. It is corporate governance, health and safety, environmental care, diversity, integrity, and contribution to economic development. To be successful, the ethos of responsibility needs to be woven into the fabric of each company's culture where it can be visible and in action day to day.

Corporate citizenship focuses on how we can "create a better world in which to do business and a better world in which to live." Therefore, how initiatives are conceived and deployed matters. MY AMCHAM CARES's annual survey considers five critical aspects that support the success of any initiative; we ask if the company's approach and activity are strategic, sustainable, measurable, well communicated, and with strong partnerships.

Key Pillars to effective CSR programs

Sustainability

Investing in sustainable solutions for today and the future to maximize impact.

Communication

A coordinated approach, that embeds corporate responsibility messages into mainstream communications, internally and externally



Strategy

To align corporate citizenship strategy with corporate strategic goals.

Measurability

Assessing and evaluating the impact of CSR initiatives and help plan for the future and articulate ROI

Partnerships

Collaboration between businesses, organizations, and people, pooling resources to achieve set goals.





STRATEGY requires us to consider all aspects of our corporate citizenship initiatives, from beginning to end, internally and externally. With good strategic planning, a company's activity and goals, are aligned with society's or community needs. It provides us with a common purpose to ensure that everyone is working towards the same outcome. It requires us to think in advance of what we need to measure, analyze and evaluate, who do we need to communicate with and how we will sustain the programs we establish.



We want our CSR initiatives to endure and have a lasting impact. By considering **SUSTAINABILITY**, potential roadblocks like funding and implementing partnerships are addressed early to ensure initiatives lifespan and progression. Sustainability encourages us to incorporate corporate citizenship into the corporate fabric and embed core values by engaging staff and other stakeholders.



With data being king, **MEASURABILITY** forces us to define and track the impact each activity and capture both inputs, outcomes and potentially, ripple effects that emerge. By identifying the correct targets and recording the correct indicators from the beginning of the program, we are able to assess initiatives as they progress, as well as at the end of the implementation period. Measuring components of our CSR initiatives helps us to better understand our return on investment, gauge stakeholder perception, plan for the future and most of all communicate results and learnings.



Good **COMMUNICATION** is paramount to any successful initiative or strategy. Determining who we need to communicate with is vital. While it is important that we share our successes, communication also involves listening to our stakeholders and incorporating their feedback where possible – whether these stakeholders are within our company, the surrounding community, government agencies or the public at large. Communication includes not just social media and advertising, but increasingly comprehensive sustainability reports that have multiple audiences. Implementing a good communication plan helps us get the right information to the right partners at the right time.



Strong **PARTNERSHIPS** are crucial for solving big issues. By working together, we can pool resources and offer unique insights and ideas, as well as increase our reach. The disruption to lives and businesses caused by the COVID-19 pandemic has brought to light the crucial need to identify the right partner for a successful initiative.

MY
AMCHAM
CARES

2023 Recognition



Recognition of Achievement

The MY AMCHAM CARES annual survey benchmarks our members' corporate citizenship across these five key pillars. This year, over 120 members participated in the voluntary online survey, and 100 were eligible for consideration for recognition*.

We are proud to recognize 60 of our members, who have successfully developed and deployed CSR activities and achieved high scores across the pillars.

- American Express (Malaysia) Sdn. Bhd.
- AmMetLife Insurance Berhad
- Analog Devices Sdn. Bhd.
- ASP Medical Clinic Sdn. Bhd.
- Berjaya Starbucks Coffee Company Sdn. Bhd.
- Boeing Aerospace (Malaysia) Sdn. Bhd.
- Boston Scientific Medical Device (M) Sdn. Bhd.
- Celestica Malaysia Sdn. Bhd.
- Ciba Vision Johor Sdn. Bhd. (Alcon Johor)
- Citibank Berhad
- Coca-Cola Malaysia
- Cognizant Malaysia
- ConocoPhillips Asia Pacific Sdn. Bhd.
- Crown Worldwide Group Sdn. Bhd.
- Dexcom (Malaysia) Sdn. Bhd.
- Dow Chemical Malaysia Sdn. Bhd.
- ExxonMobil Subsidiaries in Malaysia
- Federal Express Services (M) Sdn. Bhd.
- First Solar (Malaysia) Sdn. Bhd.
- Flex Malaysia
- Haskell Malaysia Services Sdn. Bhd.
- Herbalife Malaysia
- Hershey Malaysia Sdn. Bhd.
- Hess Exploration & Production Malaysia B.V.
- HP Malaysia
- HSBC Bank Malaysia Berhad
- Intel Malaysia
- J.P. Morgan Chase Bank Berhad
- Jabil Malaysia
- Johnson & Johnson Malaysia
- Keysight Technologies Malaysia
- Kimberly-Clark Malaysia
- KPJ Healthcare Berhad
- Kuala Lumpur Convention Centre
- Lam Research International Sdn. Bhd.
- Meta
- MetLife
- Micron Memory Malaysia
- Microsoft Malaysia
- Mondelez International (Malaysia)
- Motorola Solutions Malaysia Sdn. Bhd.
- NationGate Solution (M) Sdn. Bhd.
- NI Malaysia Sdn. Bhd.
- Novartis Corporation (Malaysia) Sdn. Bhd.
- Nu Skin (Malaysia) Sdn. Bhd.
- Oasis International School
- Pfizer (Malaysia) Sdn. Bhd.
- Philip Morris (Malaysia)
- Plexus Manufacturing Sdn. Bhd.
- Procter & Gamble (Malaysia) Sdn. Bhd.
- PwC Malaysia
- Silicon Island Development Sdn. Bhd.
- Standard Chartered Bank Malaysia Berhad
- STMicroelectronics
- SunPower Malaysia Manufacturing Sdn. Bhd. (Maxeon Malaysia)
- Technocom Systems Sdn. Bhd.
- Teleflex Medical Sdn. Bhd.
- United Parcel Services (Malaysia) Sdn. Bhd.
- Venture Electronics Services (Malaysia) Sdn. Bhd.
- Xylem Water Solutions Malaysia Sdn. Bhd.



Alcon

INFINITE POSSIBILITY

51 registered volunteers joined the program under the Housing pillar. The team were actively involved in a much needed major repairs of a family's house in a village in rural Johor, that involved carpentry, wiring, painting and cleaning work — all done with great joy!

HEALTH

Physical Health, Eye Health, Environmental Health, Mental Health... there are many ways to interpret what HEALTH means.

Suggested Activities:

- Community recycling/gardening program
- Senior citizen engagement program
- Health or Hygiene kits for displaced individuals
- Mental Health mentoring or creative mental health stimulation kits

HUNGER

Nearly 2.37 billion people (or 30% of the global population) lack access to adequate food in 2020 - a rise of 320 million in just one year (The World Bank, 2022).

Suggested Activities:

- Meal packing events
- Pre-packaged meal delivery
- Food Bank sorting/packing/distribution
- Paper placemat decorating for meal delivery organizations

EDUCATION

About 263 million children, adolescents, and youth worldwide - one in every five - are out of school (UNESCO2018)

Suggested Activities:

- Create Back to School learning kits
- Public library reading program
- Mentoring programs
- Online Translation services
- Job training for adults, interview and/or resume prep

Internal Partners: connect with your local ERGs to support education efforts for the communities they represent and serve.

HOUSING

As many as 1.6 billion people, more than 20% of the world's population, lack adequate housing (Habitat for Humanity, 2015).

Suggested Activities:

- Volunteering with local shelters
- Assisting in home builds
- Constructing home furnishings to improve current living conditions
- Assembling home kits for children entering foster homes
- Revitalization or beautification projects



For more information, please visit us at www.alcom.com.my



Mangrove forest is a significant part of the ecosystem that help in protecting coastal areas, especially to lower down the impact of tidal surge and strong winds. In addition, it is a natural breeding ground for bountiful marine creatures along the coastal line.

Amex Malaysia worked closely with a local partner to host a mangrove cleanup program at Mangrove Point in Klang, in efforts of contributing back to marine conservation. 95 Amex Malaysia colleagues joined over a weekend in October 2023 to clean up waste in the mangrove area.

Our teams worked together to sort inorganic waste and collect garbage waste in trash. The garbage was weighed and segregated in various categories, which amounted to a total of 1.8 tons collected and cleared from the mangroves! Thanks to the cooperation of Team Amex, the mangrove forest that was originally filled with garbage became clean in three hours.

Activities included cleanup of the mangrove forest, waste audit, and a signage installation for a fully immersive experience. Our Amex colleagues also had the experience of a 'Precious Plastic' upcycling workshop after the mangrove cleanup. Participants learned how to upcycle plastic, were introduced to the circular economy of upcycling, and even had an opportunity to make charms, pots, and coaster

We started the CSR after the epidemic, and it's fantastic to see that the fire among our Amex colleagues is still burning, and they're still passionate about giving back to nature.

- We began with the Klang River, which, although being regarded as the most polluted river in the world, is also located in Selangor state, which is the home state for most of our colleagues, therefore we would like to focus on something we call a home and its cleanliness.
- Despite the current state of the Haze, we got over 70% of our targeted number of submissions of interest to include them in the Nobel activity, demonstrating the dedication of our personnel.



Service with a smile



We win as a team!



For more information, please visit us at <https://about.americanexpress.com/corporate-sustainability/overview/default.aspx>



AmMetLife

Sustainability at AmMetLife means living our purpose - Always with you building a more confident future - for the long term.

At AmMetLife, we are adapting to meet the needs of a rapidly changing world and we are strengthening our commitment to addressing critical challenges such as climate change, gender and racial inequity, and disadvantaged communities.

At AmMetLife, we encourage a culture of year-round volunteering in which our colleagues live our purpose by lending their time, talent and passion for their communities to educational, environmental, mentoring, coaching, and skills-based initiatives.

The following are two examples how AmMetLife supports building environmental resilience in our communities by collaborating with various organizations on environmental stewardship.

Free Tree Society



Through MetLife Foundation and Arbor Day Foundation, 350 native Malaysian trees were given away as part of Free Tree Society's Rewild Malaysia tree give-away program.

Our colleagues also volunteered to pick up litter from the Pulai Trail in Bangsar, Kuala Lumpur. A total of 5 kg of trash was collected comprising of food wrappers and plastic waste. The volunteers also had the opportunity to plant flowering native shrubs which further contributed to the trail's ecosystem.

Reef Check Malaysia



In conjunction with International Coastal Clean-up Day and in partnership with Reef Check Malaysia, our colleagues volunteered for a beach clean-up at Pantai Kelanang, Selangor. After scouring the coastline armed with gloves and trash bags for two hours, the volunteers collected 6448 items weighing 156kg, predominantly consisting of cigarette butts and plastic debris.

Earlier this year, MetLife Foundation collaborated with Reef Check Malaysia through the Green Fins program where 30 dive centers and their divers adopted eco-friendly practices. This program encourages dive centers, snorkel operators, local communities and governments to work together to reduce their environmental impact and promote sustainable tourism



For more information, please visit us at <https://www.ammethlife.com/about-us/about-ammethlife/corporate-social-responsibility/>



AHEAD OF WHAT'S POSSIBLE™

Engineer A More Sustainable Future For Our Planet And People

Analog Devices Sdn. Bhd. (ADI Malaysia), a testing facility under Analog Devices Inc. (ADI) is committed in supporting charitable organizations through its Analog Devices Foundation. These charitable activities advance ADI's mission "to engineer a more sustainable future for our planet and people". ADI Malaysia will support charitable organizations that advance environmental research, provide education and initiatives to protect and regenerate ecosystems, empower people and their communities and help tackle societal challenges as listed below:

- **Environmental:** To help protect and regenerate the environment, we focus on supporting initiatives that help reduce carbon emissions, conserve water and reduce waste, regenerate and conserve the ocean, and promote renewable energy sources. In Malaysia, we had organized Beach Clean-Up & Tree Planting For Turtle Program in conjunction with National Environment Day (NED). This program was a collaboration with Department of Environment (DOE), Penang City Council (MBPP), Penang State Forestry Department, Penang State Fisheries Department and local communities. We were proud to participate in this conservation program with the main objective of improving the ecosystem and natural habitat in Penang.
- **Education:** With the aim to create opportunities for people that catalyze change and make a meaningful impact on their lives, our focus in the area of education is on supporting organizations and initiatives that broaden access to high quality STEM education and job opportunities as well as provide underserved communities with the tools they need to progress and thrive. ADI Malaysia remains committed to empowering and inspiring the next generation of innovators through Science, Technology, Engineering, Mathematics (STEM) education, providing them with a unique opportunity

to participate in this prestigious event with the aim to provide them with hands-on experience, mentorship, and exposure to the latest technological advancement. We are proud that our Young Professional Network (YPN) played an active role in supporting the Corporate Tech Showcase by presenting interactive displays, engaging demonstrations, and captivating the audience and showcasing the practical applications of STEM. Our goal is to equip students with the necessary skills and knowledge to thrive in the rapidly evolving world of STEM. In addition to it, ADI Malaysia also participated in Young Enterprise Program, a program by the American Malaysia Chamber of Commerce (AMCHAM) to high school student under a sustained program over 6-9 months, act as Corporate Advisor taking the students through an experiential entrepreneurial journey of running an actual mini-company.

- **Societal Change:** To positively impact the society, we leverage innovative solutions to solve community problems, support efforts to eradicate poverty and promote health and wellbeing. ADI Malaysia is proud to share our latest CSR initiative in partnership with Silver Jubilee Home For The Aged, a wonderful place that provides care and companionship to the senior citizens.

Our CSR initiatives are aligned with our values and we are committed in creating positive change in the communities where we operate. Our Volunteerism Program provides financial contribution for volunteering work done. For every volunteer hour spent at the qualified non-profit organization, the Foundation will donate USD10 to that charity home. The matching gifts and volunteer hours will match a combined total of \$2,000 per employee per fiscal year. We see this as an investment in a better future for everyone.



For more information, please visit us at www.analog.com



ASP MEDICAL GROUP
Your Global Healthcare Partner

Always Serve People,
Always Serve Planet



ASP Medical Group is deeply committed to corporate social responsibility. We focus on four key pillars:

Environmental Stewardship: We prioritize nature preservation through tree planting events, involving our employees in sustainable practices.

Humanitarian Outreach: We deliver medical aid, financial support, and our time to hospitals, elderly care homes, and communities in need. We also contribute to disaster relief for our affected employees.

Philanthropy: The Lavinia Fund provides crucial financial assistance to our employees and their families facing medical

costs. We also support local sports and international education funds for students in need.

Volunteerism: We foster a spirit of volunteerism among our employees through volunteer programs. We actively engage with organizations like St Nicholas Home for the blind, offering both our time and efforts.

Our commitment to these principles ensures that we are not just a healthcare provider but also a responsible corporate citizen making a meaningful impact locally and globally.



For more information, please visit us at <https://www.aspmc.com/csr.html>



Empowering communities through partnerships and investments, building and enhancing our home

At Boeing, we are deeply committed to partnering with and investing in the communities where our employees live and work, contributing to efforts that build and enhance the places we call home. Through our employees and programs, we have the opportunity to be a force for change and fulfill our commitment.

In Malaysia, our community investment initiatives span from economic growth, empowering individuals to lead healthy lives, to conservation. One significant collaboration is with Network Urban Rural Innovation (NURI), supporting micro, small, and medium enterprise (MSME) entrepreneurs in Sabah. Creative solutions are adapted to boost their existing product operation systems, transitioning them from subsistence production to a more dynamic operation. This pilot project, launched in 2022, is entering its second year.

Another important partnership is with Persatuan Kanser Network Selangor Dan Wilayah Persekutuan (Kanwork).

Through "Be Healthy with KanWork," we empower cancer survivors to lead healthy lives, contributing to their overall quality of life. Participants engage in physical exercises, educational talks, and receive guidance on suitable diets and nutrition.

Furthermore, we have expanded our community support to focus on SDG's Life on Land. Our latest collaboration supporting the Gibbon Rehabilitation Projects (GRp) with Gibbon Conservation Society. GRp is the first and only IUCN¹-accredited gibbon rehabilitation project in Malaysia.

By investing in these community initiatives, we actively work towards making a positive impact in Malaysia. We are proud to support these projects and remain committed to being a responsible corporate citizen.

¹ International Union for the Conservation of Nature.



NURI Project: Production observation to identify area of improvement



The launching of Wellness with KanWork program. L-R: YBhg. Prof. Dr. Ismi Arif Ismail, Timbalan Naib Canselor (Akademik dan Antarabangsa) Universiti Putra Malaysia, Halina Ibrahim, Corporate Citizenship Specialist and Dr. Mazanah Muhamad – KanWork Honorary President





Boston Scientific

Advancing science for life™

Just as we believe in advancing science to change lives, Boston Scientific knows our work in health care comes with a responsibility to create positive change in the world around us. This commitment requires environmental, social and governance practices that reflect our values and make a difference in measurable ways.

Supporting our communities

We are engaged in diverse initiatives spanning community outreach, health programs and STEM education:

- **Orang Asli Outreach Program:** Our volunteers joined HOPE Worldwide (Malaysia) to bring medication, health care services, necessities, and food aid to Orang Asli Settlements in Gerik.
- **SketchUP@School:** We partnered with Penang Math Platform to organize a 3D design concepts and visualization program for 160 students from 8 schools in 4 districts.

When we challenge how we care for patients, communities and our world, we advance science for life.

- **“Love Kits” for Childhood Cancer Patients:** We raised funds through various charity activities to sponsor Love Kits for childhood cancer patients in collaboration with JCI Pearl.

Protecting the environment

Our Penang site is an important contributor to the Boston Scientific goal of achieving our Carbon Neutrality Vision by 2025 and Net Zero Greenhouse Gas Emissions by 2040:

- **Solar Panel Installation:** We completed our 3MW solar panel installation with a combination of Solar Energy and with options of trading carbon credits in August 2023.
- **Green Building with LEED Certification standards:** Both buildings on our Penang site are built to LEED certification standards, from building design and construction management to vendor selection and waste management.





Life at Celestica is beyond work. We take time and make efforts to help those in our community.

From supporting community needs to bringing cheers to the young and old, we recognize the need to support the communities in which we live and operate. In 2023, Celestica employees across Malaysia participated in various heart warming activities to help the local communities.

Helping the homeless

A 'Be Kind & Generous' program was initiated to help the homeless. A generous amount of items were donated by Celestica donors and distributed to those in need. Beyond the donations, our employees invested time to serve a warm meal to them. More than 120 packed meals were served over the course of the event.

Flood Relief

The effects of climate change can be felt across the globe and Johor is no exception. Earlier this year, more than 300 employees participated in a flood relief program where essential items including mattresses, pillows, blankets, drinking water, toiletries

and cleaning supplies were donated to families impacted by the flood.

Amitabha Foundation Elder Home

Inflation is proving to be stickier than expected. To ensure the home has sufficient necessities to support the well-being of the elderlies, rice, sugar, cooking oil, flour, milk, canned food and malt drinks were donated to the home. In addition, some employees took time to talk to the residents while others helped to clean the living environment.

Rumah Amal Children's Home

Syawal is a much awaited month for the Muslim after a month of fasting. Celestica employees dedicated time and energy to celebrate Syawal with the children at Rumah Amal Kulim by bringing them festive foods and organizing fun activities. Celestica has been proudly supporting the Rumah Amal Children's Home for years. We are delighted to bring festive joy into the home for the children.





Community engagement at Citi is a shared responsibility and is aligned to Citi's mission of enabling growth and economic progress. Through Citi Foundation, we continuously invest in providing a brighter future for youth in low-income families, empowering women and girls to build financially independent lives and encouraging the development of youth entrepreneurship in the country.

Community engagement is core to Citi and a responsibility shared by all of our businesses, clients, suppliers and communities.

In the area of Youth Entrepreneurship, Citi is in its fourth year of partnership with the Asia School of Business supporting The Rapid Youth Success Entrepreneurship/Employability (RYSE) Program to improve youth unemployment rates in urban Malaysia. Low-income students in the country are taught innovation and design thinking by the Asia School of Business team in addition to social entrepreneurship skills and e-commerce.

In the area of women empowerment, Citi worked with Young Women's Christian Association (YWCA) of Kuala Lumpur to improve employability and provide entrepreneurial training for girls and marginalized women. The programme aimed at equipping women with skills to be entrepreneurs as well as build their self-esteem and confidence.

Citi is also in its second year of partnership with Teach For Malaysia to build young leaders through a student leadership programme. Students are trained based on Teach For Malaysia's Student Leadership Development Framework which anchors on social and emotional learning, communication skills, resilience and entrepreneurship.

In conjunction with Citi's annual Global Community Day, Citi Malaysia volunteers supported 40 community programs, including delivering groceries to low-income families, rescuing surplus produce from supermarkets, cooking and distributing meals to the homeless, as well as providing tuition classes to children from low-cost housing.



Young Women's Christian Association of Kuala Lumpur Women Entrepreneurship Program



Citi Malaysia Global Community Day 2023



For more information, please visit us at www.citigroup.com/malaysia



Coca-Cola Malaysia

We take our responsibility to the communities we call home very seriously.

Coca-Cola has been in Malaysia since 1936, refreshing Malaysians for over 87 years. Throughout the years, we have embarked on a sustainability journey, focusing on 3 top priorities pillars namely World Without Waste, Water Stewardship and Reducing our Carbon Footprint.

To achieve Coca-Cola global vision of World Without Waste in Malaysia, our commitment to recycling goes beyond our operations. We launched a comprehensive recycling campaign that engaged our employees, customers, and the wider community. We worked very closely with partners namely, Malaysian Nature Society (MNS), Universiti Putra Malaysia (UPM), Waste Management Association of Malaysia (WMAM), AEON Malaysia, SWM Environment Sdn Bhd, Reef Check Malaysia and several others. Through education, infrastructure support, and partnerships, we have successfully encouraged responsible waste segregation and recycling practices, making a tangible impact on our environment. Numerous projects have been put in place namely KITAREcycle Drive Through Center, Recycle Me, introduction of rPET products and many more. Coca-Cola

Malaysia is also one of the founding members of the Malaysian Recycling Alliance (MAREA), collaborating with the Malaysian Government and other stakeholders to drive the singular goal of a greener Malaysia through circular economy solutions. As we work toward a World Without Waste, Coca-Cola aim to collect and recycle a bottle or can — regardless of where it comes from — for every one we sell by 2030.

Besides our commitment to sustainability, Coca-Cola has joined forces with trusted NGO partners to provide support in our Natural Disaster Preparedness Program. With the collaboration between Coca-Cola, Yayasan Ikhlas and Malaysia Civil Defence Force, we have collectively contributed over RM250,000 to activate the 'Dapur Ikhlas' initiative - The Mobile Kitchen project. This initiative provides freshly cooked meals, along with 120,000 bottles of Dasani drinking water, to assist over 20,000 individuals residing in flood-affected areas across Malaysia. This essential aid will be swiftly mobilized in response to calls for assistance from the relevant authorities.



For more information, please visit us at www.coca-cola.com.my



INTUITION
ENGINEERED™

By adopting a purpose-centered approach, Cognizant has evolved into a more purposeful organisation that integrates technology and social impact, striving to improve everyday life for people and the planet. We believe that improved tech skills are instrumental in driving economic growth, technology can be harnessed for social and public good, and tech adoption should be inclusive.

Through Cognizant Outreach, our employees share their time, talent and technology through volunteer work, to empower local communities and increase the use of technology for good. We actively collaborate with clients and partners to leverage on our combined expertise to better support inclusion in tech and equip the community with sought after.

Cognizant support school students, STEM teachers from public schools, youths and persons with disabilities to thrive in this tech driven economy. Through these efforts, we were able to improve STEM Education in schools, career readiness

among youths, improving employability of Persons with Disabilities and empowering non-profits with digital skills, tools and technologies.

In the upcoming years, we will continue to ramp up our efforts and continue to work closely with local schools, universities, and non-profit organizations to bring scale to inclusion in tech - develop coding skills for students, improve employability of youths from disadvantaged backgrounds, support more women in tech and equip non-profits with digital tools and technologies.

Our business now boasts a substantial ESG offering, and we are proactive in upskilling our staff with climate-related skills. Cognizant has signed the Malaysia Digital Climate Action Pledge (MDCAP). This is an initiative by the Malaysia Digital Economy Corporation (MDEC) to accelerate the number of commitments made by businesses across the digital economy, delivering a measurable reduction on the impact of climate change.



For more information, please visit us at www.cognizant.com



ConocoPhillips

We remain committed to creating a positive impact and contributing back to the communities and will continue our work on these charitable contributions.

As a company that prides itself on being a responsible corporate citizen in the communities where we live and work, ConocoPhillips Malaysia has been supporting various community initiatives across the country from the beginning of our operations here. We believe in creating a positive impact and contributing back to the communities in which we operate. Over the years, we have supported and continue to support education, the environment, and civic and social services in contributing meaningfully to the community's needs.

Education has been and remains an important focus in our charitable giving as we believe education is the key to improving the quality of life of the underprivileged. We continued our commitment to supporting underprivileged school-age children from disadvantaged backgrounds in Sabah and Sarawak through our sponsorship of MyKasih 'Love My School' student bursary program. Through this program we assist more than 200 underprivileged students from six primary schools in Sabah and Sarawak by providing financial assistance for school fees, uniforms, books, and

essential supplies, to ensure that children have access to quality education. We also help to nurture the next generation of leaders, innovators, and professionals by extending scholarships to deserving university students who are pursuing higher education.

Our CSR programs exemplify our values on social and environmental responsibilities and our commitment to help empower the community to improve their living conditions. We worked with Global Peace Foundation Malaysia to improve the living conditions of two villages in Sabah and Sarawak by providing access to clean water and solar energy to over 50 families. We supported the local community by giving aid to orphanages and children's homes to enhance the quality of life of these vulnerable children. For environmental conservation, our employees volunteered in the replanting of mangrove trees at a state mangrove park.

We remain committed to creating a positive impact and contributing back to the communities and will continue our work on these charitable contributions.





Making it simpler to live, work, and do business anywhere in the world.

Crown Worldwide Group's journey, which began humbly in Yokohama in 1965 as a small moving company with a single warehouse, has evolved into a global force. Operating in over 50 countries through seven diverse business entities, the company shares a common commitment to fostering positive and lasting change within the communities they serve. In Malaysia, Crown's unwavering dedication to integrity, community development, and environmental stewardship stands as a testament to their values.

Guided by the principles set by their founder, Jim Thompson, Crown relentlessly strives to make a meaningful global impact. Their corporate social responsibility initiatives encompass various areas, including uplifting indigenous communities in Kampung Orang Asli Tekir through collaboration with JAKOA, supporting refugees through the

'Helping Hand for UNCHR' donation drive, promoting community engagement and youth development through a Bowling Tournament with Selangor Youth, and championing women's health with MAKNA and Neubodi in 'Pink October'. On top of that, we also drive a CSR by helping out one of our staff who experienced house on fire.

Crown Worldwide Group's journey in Malaysia reflects a commitment to societal progress and environmental responsibility. Their dedication to responsible corporate citizenship serves as an inspiration, demonstrating the transformative power of empathy, community engagement, and environmental sustainability. In essence, Crown is a beacon of hope and a model for creating a better, more inclusive, and sustainable world.



For more information, please visit us at www.crownworldwide.com/en-us/page/crown-csr-policy



Dexcom

Technology that lets us manage diabetes without fingersticks and scanning.

Dexcom Malaysia wholeheartedly embraces Corporate Social Responsibility (CSR) as a testament to our commitment to community welfare. Aligned with our corporate mission and supported by top leadership and dedicated teams, our CSR actions encompass employee volunteering, social contributions, environmental conservation, and sustainability. These initiatives seamlessly blend philanthropy with our mission, fostering a culture of community support.

In 2022, our employees made significant contributions to the Food Bank CSR project, providing essential items to families in need, uniting our global workforce in a wave of enthusiasm for giving back.



Our collaboration with the Department of Environment on the YANA (You Are Not Alone) Nature Walk & Playground Revitalization at Bukit Panchor engaged 85% of our employees, raising awareness and generating vital funds.



Committed to environmental stewardship, we partnered with the Penang Inshore Fisherman Welfare Association (PIFWA) for a Mangrove Planting Expedition, resulting in the planting of 500 tall-stilt mangrove trees.



Expanding our impact, we initiated the Neighbourhood CSR Vaccination Program, collaborating with eight partner companies to facilitate COVID booster vaccinations for employees and their families, enhancing community health.



Our dedicated employees also collectively donated 21,450ml of blood, helping numerous lives through this annual event.

These achievements embody our unwavering commitment to social responsibility, driven by our employees' relentless pursuit of success. Our CSR journey is guided by our mission to promote ethical business practices and create a better world for all. These initiatives are not just projects; they are a reflection of our core values and our promise to build a brighter future for everyone.





Giving back to the community matters

For Planet Earth and under-privileged families, we go the extra miles! The Covid years may have slowed us down but Dow and our NGO partners are determined to cross the finishing line in promoting self-sufficiency and in elevating the level of education among the low-income community.

In January 2023, after more than two years' delay mainly caused by the pandemic and various approval processes, in partnership with HOPEww Malaysia, we have successfully converted a 42-square meter unutilized roof top into a first-of-its-kind urban farming rooftop in Kuala Lumpur. To-date, the urban farm has harvested 150 kgs of vegetables and 100 fishes using the hydroponic system, benefitting 180 poor families for 5 months.

In partnership with National Autism Society of Malaysia (NASOM), amongst many projects, Dow has seeded an oyster

mushroom farming project which has enabled autistic children to grow and harvest the mushrooms to be sold in the Kuantan community. Any unsold mushrooms will be processed into an umami-rich powder which can be used to make delicious mushroom soup or for seasoning. This project is a testament to the boundless potential of children with special needs – that, when provided with the right opportunities and support, they can do wonders.

In September 2023, Dow Malaysia was privileged to be conferred the Honorary Membership by NASOM in recognition for their meaningful and impactful contribution to the autism community since 2017.



For more information, please visit us at <https://www.dow.com>



ExxonMobil partners with government and local stakeholders to invest in programs that promote socio-economic benefits to the local community.

ExxonMobil

ExxonMobil has a long tradition of helping to improve the quality of life in the communities where we operate. In Malaysia, our support for the community focuses on four key areas: human capital development, energy literacy, safety and health, and business ethics.

We collaborate with various partners to encourage the pursuit of Science, Technology, Engineering and Mathematics (STEM) through a variety of programs. Special emphasis is given to initiatives that help identify future STEM talents and to motivate young people to consider future careers in these fields to help Malaysia achieve its developmental goals.

We sponsor an entrepreneurial skills development project with the Terengganu Royal Foundation which provides training to single mothers and girls from low-income families to fulfill their economic potential and lead social change in their communities.

We also make significant contributions to enhance English language proficiency among school children and helped establish English resource centers in Terengganu.



For more information, please read our Worldwide Giving Report at <https://corporate.exxonmobil.com>



DIVE FORWARD.
GIVE BACK.

FedEx Express (FedEx), a subsidiary of FedEx Corp. and one of the world's largest express transportation companies, is dedicated to creating a positive impact in the communities where it operates. In a recent initiative, FedEx collaborated with the local non-profit organization, TrEES (Treat Every Environment Special), to establish a 1,000-square-foot community garden in the Klang Valley.

The primary goal of this initiative is to cultivate and supply fresh vegetables to underprivileged urban communities, increasing their access to nutritious food. Over four months, from August to November, dedicated volunteers, who are FedEx employees, actively planted, harvested, sorted vegetables and distributed the yield, while also maintaining the garden for long-term sustainability.

In addition, FedEx employees recognized the importance of contributing to a sustainable planet. In August, they initiated a tree-planting drive, planting 100 trees in Penang

and Johor. These efforts preserve Malaysia's natural heritage and establish a food forest plantation and seed bank, promoting sustainable food growth and environmental conservation. The tree-planting initiative was particularly significant as it coincided with FedEx's 30th anniversary in Malaysia.

Furthermore, FedEx's dedication to empowering the next generation is evident through its flagship initiative, the FedEx Express / JA International Trade Challenge (FedEx / JA ITC). In collaboration with Junior Achievement Malaysia (JA Malaysia), one of the world's largest non-governmental organizations addressing fundamental social and economic challenges among young people, this program has been successfully running for 15 years in Malaysia (since 2008). It has expanded to several Asia-Pacific markets, reaching over 8,600 students in Malaysia to date.



For more information, please visit us at <https://fedexcares.com/>



Towards the Betterment of Our Communities

Since our inception in 2008, First Solar Malaysia has been actively involved in enriching the surrounding communities through our various CSR programs under the following 3 categories:

Sustainable Energy: solar panel donations to Serdang Mosque, Bandar Baharu (12kW), Malaysia Green Tech Corporation (50kW), Penang Tech Dome (3kW), Dhyana Ashram, Kulim (48kW), and Koperasi Lestari Seberang Perai (Eco Recycling Center) – (1.4kW), can involvements in sustainable energy fairs such as IGEM.

Educational Enrichment: Full education sponsorship to our associates to pursue higher education, AMCHAM's Young Enterprise Program, Penang International Science Fair, Kedah STEM Fair, laptop/ desktops donations to associates' children pursuing higher education/ surrounding learning institutions, and foster school program/ school facilities refurbishment sponsorship.

Community Impact: Program Mahabbah Community for Raya Haji, charity visits & foods/ hardware donations to old folks home/ schools/ orphanages for Chinese New Year/ Mid-Autumn Festival/ Deepavali/ Christmas.

Our commitment to enrich the living qualities of the surrounding communities was globally recognized in 2018 when we were named as the Grand Winner for Employer of Choice (Private Sector Category) at the Malaysian Institute of Human Resource Management (MIHRM) 18th Malaysia-International HR Awards 2018, as well as the Grand Winner for Malaysia Human Resources Minister Award 2018 for Large Manufacturing Sector, the Grand Winner for Productivity-Linked Wages System (PLWS) HR Minister Award 2022, as well as the Graduates' Choice Award 2022 recipient for Renewable Energy (Solar Energy) category.



First Solar panels at Penang Hill Gallery @ Edgecliff (57.4 kW)



First Solar mentors with our sponsored school for AMCHAM's Young Enterprise program



For more information, please visit us at <https://www.firstsolar.com/>



flex®

Flex stewards sustainable manufacturing and operations, and aspires to make great products for our customers that create value and improve lives.

Flex is committed to do the right thing, always by holding itself with unwavering compliance to the strongest governance standards, policies, and procedures. Our corporate social responsibility (CSR) framework encompasses business practices and strategies rooted in accountability and transparency to accelerate integrated and sustainable development across the value chain. Flex adopts an ecosystem approach by collaborating with customers, suppliers, government agencies, and non-profit and community organizations to develop, support, and implement solutions to reduce environmental impact; increase the wellbeing of local and global communities; and empower people to thrive in all aspects of their lives. Our resolute commitment to ongoing CSR initiatives has earned us numerous accolades.

In 2022, Flex Malaysia earned four HR Excellence Awards including: Excellence in CSR Strategy (Gold Award); Diversity and Inclusion (Bronze Award); Best HR Team – Multinational Corporation (Bronze Award); and Employer of the Year. In 2023, Flex Malaysia was named Best Employer – Grand Award and Employer of Choice – Gold Award by the Malaysian Institute of Human Resource Management and honored in the Sustainability & CSR Awards 2023 for Best Sustainability Leadership in Manufacturing. Flex Malaysia is also one of the largest employers of People with Disabilities (PwDs) in the

industry and was recognized as a PwD Caring Employer and an exemplary employer by Malaysia's social security organization and the former Minister of Human Resources respectively.

Sustainability is a cornerstone of Flex's business strategy to become the most trusted global technology, supply chain, and manufacturing solutions partner to improve the world. Flex employs diverse and strategic disciplined practices to steward positive, impactful, and sustainable changes targeted at the environment, community, and people in alignment with United Nations' Sustainable Development Goals (SDGs).

A better future begins with measurement and science, which is the basis of Flex's sustainable manufacturing practices and targets. Flex's environmental management strategy focuses on three major efforts: energy use reduction; emissions mitigation; and waste minimization. Building a solid foundation, Flex entrenches a robust culture of environmental responsibility and ownership which has inspired proactive collaborations with government agencies and local non-profit organizations (NGOs) and multiple employee-led programs that stirred significant strides towards climate action.



For more information, please visit us at <https://flex.com/company/our-sustainability>



We create things that matter.

Every year, Haskell APAC hosts a Day of Service where all of their offices in the region participate in servicing the community of their respective countries. This year, Haskell Malaysia visited Yayasan Chow Kit (YCK), a non-profit organization that Haskell worked with last year that caters to the needs of children in and around Chow Kit, after learning about the opportunity to refurbish their classrooms and lobby area. This was the perfect opportunity for Haskell in their mission to create a difference in quality of life, be it through arts & culture, education, or the relief of human suffering.

18 team members participated in repairing the center's classroom drywalls, painting classrooms, and painting the lobby area. The team gathered at 8:30 am and split into 3 groups to divide the work – 1 group to fix the drywalls and 2 groups to paint the lobby and classrooms. When the project was complete, the YCK team expressed their happiness and excitement with the results. The next day, they invited students to paint a mural on their now freshly painted wall. Overall, the project was a massive success and Haskell looks forward to continue giving back to the community in impactful ways.



For more information, please visit us at <https://www.haskell.com/locations/malaysia/>



Herbalife[®]

Nutrition for a
Brighter Future

Herbalife in Malaysia

Since 1980, Herbalife has been on a mission to improve nutritional habits around the world with great-tasting, high quality, science-backed nutrition products that help people get the right balance of healthy nutrition. Today, Herbalife operates in more than 90 countries worldwide, including Malaysia. Herbalife in Malaysia was founded in 2006.

Our products are available exclusively through educated and trained Independent Herbalife Members who provide comprehensive and personalized solutions to their customers' nutrition and wellness goals.

Corporate Social Responsibility

We believe in bringing good nutrition to every person and that nutrition plays an essential role to sustainable solutions.

Herbalife Nutrition Foundation (HNF) was founded in 1994 as a global non-profit foundation to help communities by providing good nutrition and nutrition education to children and families. In Malaysia, we work with our Casa Herbalife Nutrition partners – Amitabha Charity Orphanage, Good Samaritan Home, Pusat Jagaan Kanak-Kanak Yatim/Miskin

Rukaiyah, Hope Mission Children's Welfare Home and Yayasan Chow Kit – to provide them with the necessary funding so that they can provide good nutrition to the children under their care.

Herbalife believes in helping people harness the power of nutrition to help them live healthier lives. Hence, we have run a variety of nutrition education programs with various stakeholders, such as partnering with Nutrition Society of Malaysia (NSM), holding a sports nutrition webinar with Universiti Teknologi MARA (UiTM) students, and hosting regular exercise challenges with our Independent Members.

Environmental Sustainability

Via the Herbalife's Go Green Initiative, which was launched in 2020, the company has adopted a multi-layered strategy aimed at actively reducing the environmental impact of its packaging through key goals, including reducing plastic bag use from distribution centres, utilising 25% post-consumer resin (PCR) in its Formula 1 canisters globally, and reducing packaging where possible while ensuring product quality and safety.



For more information, please visit us at www.herbalife.com.my



In 2015, The Hershey Company signed the White House climate change pledge among the other thirteen largest companies to commit & respond to the climate change threat by reducing the GHG emission. Many initiatives have been implemented since then. One of them is by activating the Green Team committee where a group of people to educate, engage & activate the sustainability mission **“Protect our environment by continuously improving the efficiency and sustainability of our business activities and products towards bringing joy & affordable snacks to everyone”**

In July, We had a fantastic week at SK Taman Daya, where we focused on sustainability. We conducted waste sorting and composting education with the students, aiming to instill the importance of waste segregation for a greener future. This year, it was heartwarming to involve Hershey's young family members to participate in GTGB, as they witnessed their parents making a positive impact on the community, fostering a sense of pride. This was so inspiring and demonstrated as a good role model for their children. We also participated in the run under community categories to show our involvement & support don't

stop at the giving back program. The program brought together 298 enthusiastic students, alongside the invaluable participation of 22 dedicated Hershey's staff members, all coming together for a shared cause in our CSR program.

In Oct, for the celebration of National Environmental Day 2023, Hershey Malaysia is delighted to join hands with the Department of Environment to continue our commitment to giving back to the community. Under the inspiring theme of 'Environment Shared Responsibility,' Hershey is thrilled to participate in a wide array of engaging activities, including the Clean Air Run, Cake Decorating Competition, and Coloring Competition. Furthermore, we are proud to host sustainability initiatives such as waste segregation, crafting with recycled materials, Environmental BINGO, and the exciting 'Guess the Kisses in a Jar' game. Together, we aim to make a positive impact on the environment and foster a sense of shared responsibility. A wonderful gathering of 128 Hershey families came together for this activity, bringing joy and benefits to over 500 members of the public.



For more information, please visit us at https://www.thehersheycompany.com/en_us/home/sustainability.html



Hess Asia Social Responsibility

A three-pronged integrated approach – stakeholder engagement, social risk and impact management, and community benefits

EDUCATION

Love My School Bursary Program

From 2020 through 2023, Hess has been championing the MyKasih 'Love My School' initiative, a bursary program dedicated to the primary students of Kelantan. This philanthropic effort found Hess adopting an Orang Asli (indigenous community) school, Sekolah Kebangsaan Pasir Linggi, reaching out to assist an average of 100 economically disadvantaged pupils each year.

Back-to-School Program

Earlier in 2023, Hess organized a heartwarming Back-to-School program at SK To' Bali, a primary school located in the picturesque town of Tok Bali, Kelantan. The initiative focused on the students' needs to ensure they have a smooth start to the academic year and can focus on their education without worrying about financial constraints.

Knowledge Exchange Programs:

Hess x UTP: Knowledge Exchange on Operations Geology and Petrophysics

Hess hosted an engaging knowledge-sharing event with the students of Universiti Teknologi Petronas to present the company's work in the North Malay Basin. The session offered insights into the role and collaboration of Operations Geologists with other experts, the function of the mudlogging unit, and the pivotal tasks of a wellsite geologist.

Hess x Akademi Sains Pendang: Introduction to the Oil & Gas Industry

Hess organized an introductory session to the oil and gas industry for students aged 12 to 15 at Akademi Sains Pendang, Kedah. The session revealed the various uses of petroleum and gas, the formation and location of hydrocarbons, and the industry's structure: upstream, midstream, and downstream. The presentation also explored career paths within the industry and showcased Hess's assets, aiming to inspire young attendees about the sector's opportunities.

COMMUNITY AID, SAFETY & ENVIRONMENT

Coastal Beach Clean-up

At Hess, we understand the transformative power of collective action on both the environment and the communities we serve. This year, Hess launched its Beach Clean-up at the scenic Bisikan Bayu Beach in Tok Bali, Kelantan. Approximately 200 community members came together, each driven by a shared commitment to preserving the beach's beautiful sandy stretch.

Love My Neighborhood Initiative

The 'Love My Neighborhood' initiative is a cashless food aid program tailored for 100 selected underserved families near Tok Bali. They also showed their strong community spirit by actively participating in the beach cleanup. The program enabled users to use their ID cards for cashless transactions at selected partner stores.

Sahabat Maritim Community Service Program

Hess, along with its strategic partners, which all have major operations in Kelantan, sponsored the Sahabat Maritim community service program this year. This program, spearheaded by the Malaysia Maritime Enforcement Agency was designed to raise public awareness about the safety of the maritime community. The initiative consists of four events in four locations in Kelantan.

DISASTER RELIEF

In the regions along Malaysia's East Coast where our facilities are situated, the monsoon season brings predictable flooding each year. Recognizing this, Hess has pledged its support for those affected by the seasonal floods. This past year, in 2023, our team of volunteers was instrumental in providing nourishment, necessities, and educational materials not only to our personnel and their families but also to over 800 individuals in the communities of Pasir Puteh, Kuala Krai, Tok Bali, and Rantau Panjang, helping them to rebuild in the aftermath of the floods.



For more information, please visit us at <https://www.hess.com>



Drive digital inclusion to transform lives and communities. Lead the development of holistic solutions that break down the digital divide that prevents many from accessing the education, jobs, and healthcare needed to thrive.

Sustainable Impact is at the heart of HP's business strategy. HP aims to become the most sustainable and just IT company; focus on Climate Action, Human Rights, and Digital Equity. At HP, our vision is a world in which innovation drives extraordinary contributions to humanity. We are committed to enabling every person to unlock his or her potential and develop the talent and skills necessary for a better, brighter future. HP strives to build innovative, accessible, and personalized technology and solutions to promote digital inclusion and lifelong learning.

In Malaysia, HP is committed to this vision, proud to be able to help shape future generations and be a technology enabler for students nationwide, support disaster response and alleviate hunger. Through our partnership with Junior Achievement Malaysia (JA), Penang Science Cluster, Rise Against Hunger and other NGO partners we have organized many programmes that have uplifted thousands of underprivileged students, equipping these next-generation talents with the right skills, technological know-how and experiences to thrive in their future careers.

Some of these initiatives include:

- **JumpStart Your Career** which prepares students for the working world through experiential lessons
- **Learning Initiatives for Entrepreneurs** that trains students who aspire to become entrepreneurs or start their own businesses
- **Classroom to Career**, a virtual engagement that guides students on necessary skills to succeed at the workplace

including financial literacy, building your personal and other soft skills

- **Be Entrepreneurial Program**, prepares students to become social entrepreneurs focussing on UN Sustainable Development Goals
- **HP LIFE portal overview**, <https://www.life-global.org/> gives people free access all over the world the opportunity to build skills for the future - whether they want to start or grow their own business, enter the workforce or secure a better job
- **First Tech Challenge, Robotics**, coaches students on STEM skills and engineering principles to design, build, program, and compete in thrilling robotics competitions
- **Rise Against Hunger**, pack meals containing 23 essential vitamins and nutrients. These meals are provided in schools to encourage increased enrolment, in community empowerment programs, in hospitals and clinics supporting patients' nutritional needs and complement their treatments.
- **Health Programs:** Blood donation drive and vaccinations donation to Ministry of Health

To date in 2023, more than 400 HP employees and senior leaders have committed over 8,000 volunteering hours to work with nearly 30,000 beneficiaries across Malaysia.



For more information, please visit us at <https://www.hp.com/ca-en/hp-information/sustainable-impact.html>



Through HSBC Bank Malaysia's initiative with Global Environmental Centre and the Selangor State Forestry Department, the Bank has helped to sustain local livelihoods, reduce the risk of wildfires, and help rehabilitate over 1,000 hectares of degraded forests within the area, ensuring environmental security for the future.



HSBC

Throughout our history, HSBC Bank Malaysia has been committed to the long-term prosperity of our communities, supporting partnerships and initiatives to help our people and the communities around us thrive. We work with our network to support local causes and help provide relief in incidents of natural disasters.

Our 2023 CSR initiatives are guided by our sustainability pillars: Future Skills, Nature-based Solutions and Local Giving.

Through **Future Skills** we aim to provide the community with a range of skills to thrive in the modern world. This includes partnering with **MySkills Foundation** towards improving the employability of youths from 'at-risk' or marginalised groups through specialised skills training or intervention bootcamps. We also provide financial literacy education to ensure students go on to live a financially sustainable life.

HSBC Malaysia is committed to encouraging environmentally sustainable practices through **Nature-based Solutions**. We partner with groups who seek to build climate and natural resilience, namely **Global Environment Centre (GEC)**. We primarily focus our efforts on restoring and sustainable management of the peatlands in forests in North Selangor and its surrounding areas with focusing on tree planting activities throughout the year to help tackle climate change and to preserve our mother nature.

We believe we have a responsibility to invest in the long-term prosperity of the communities where we operate. Through **Local Giving** we have supported an intervention programme for children with autism from the underprivileged and vulnerable communities through **IDEAS Autism Centre**.



Future Skills – Junior Achievement (JA) Financial Security and Career Exploration session at a secondary school.



Local Giving – Hydrotherapy session with autistic children in collaboration with IDEAS Autism Centre.



For more information, please visit us at www.about.hsbc.com.my/hsbc-in-malaysia/community



Learn more about our RISE (Sustainability) strategy and goals:
<https://www.intel.com/content/www/us/en/corporate-responsibility/2030-goals.html>

Intel Malaysia celebrates its 51st anniversary this year, and we continue our growth trajectory with the construction of the Advanced Packaging facility in Penang and the Assembly Test Manufacturing facility in Kulim. These investments, worth US\$7 billion, will add 2,000 jobs to our current 15,000-strong workforce.

Through the Intel Involved Volunteer Matching Program (VMP) - our global corporate volunteer program - our employees generously donate their technology expertise, other skills, and more than one million hours each year globally to address environmental challenges, improve education, and help meet other community needs. Here are some of our VMP focus areas and examples of key programs:

- **Community** - 'One Community Day', 'Give A Gift to Orphans' and 'Festive Cheers' in schools and NGOs
- **Environment** - 'Mangrove Tree Planting', 'Be A River Ranger', and 'Beach Clean Up'
- **STEM** - 'Intel® Geek Kids', 'Intel® AI for Youth', 'Kedah STEM Fair', 'Penang STEM Showcase' and 'Penang International Science Fair'

We have clocked over 1 million volunteer hours and disbursed over RM15.25 million to NGOs and schools in Malaysia since 2006. In 2023, our volunteers have contributed more than 50,000 volunteer hours as we continue to create a positive impact for our local communities.



18 July 2023 was a day to cherish for our 75 Intel Malaysia volunteers as they amassed almost 180kg of recyclable materials and 32 bags of general garbage at the Intel Malaysia Beach Clean Up (BCU) program at Permatang Tepi Laut, Batu Maung, Penang, making this the heaviest haul of recyclable items out of the three BCUs we've had so far this year!



The Penang STEM Showcase 2023 at Han Chiang High School Penang, held on 26 August 2023, offered engaging contents and hands-on experiences, enabling students to explore the wonders of STEM and its relevance in our daily lives. Our team presented an array of possibilities within the realm of Artificial Intelligence through lively interactive demonstrations.



JABIL

Driven by a common purpose, Jabil and its people are committed to making a positive impact on their local community and the environment.

As a global manufacturing solutions provider, Florida-headquartered Jabil prides itself in giving back to communities by empowering employees to lead community outreach initiatives with local charitable organizations through volunteerism and/or financial support.

Under our Jabil Cares banner, more than 100 of our global locations implement a localized strategy that addresses social causes in their communities around Education, Empowerment, and the Environment. Employees are instrumental in driving positive change with their unwavering volunteer spirit, generosity, and kindness.

Our Initiatives in Malaysia

Improving our communities is a foundational pillar of Jabil Penang's cultural values since we were first established in the Bayan Lepas Free Trade Zone in 1995. From active participation in the Penang International Science Fair and Penang STEM Showcase to promote Science, Technology, Engineering and Mathematics; turtle release, picking up

litter and tree planting on World Environmental Day; festive outreach at various orphanages; the sponsorship of a computer room with the Penang Welfare Association for the Mentally Retarded Children to ensure differently-abled children are not left out of the digital transformation, Jabil Penang's support to different causes has unified its employees with shared values.

Our spirit to serve has been widely recognized. This is the fourth consecutive year Jabil has been named in the MY AmCham Cares Excellence Award in the category of Corporate Social Responsibility (CSR) initiatives by the American Malaysian Chamber of Commerce (AMCHAM).

Jabil Penang also won the 2023 AMMI ESG Leader Award. The Association of Malaysian Medical Industries (AMMI) consists of leading medical device manufacturing companies in the medical technology industry, where Jabil Penang is an active member.



For more information about Jabil Cares, please visit us at www.jabil.com/about-us/culture/in-the-community.html



In 2023, J&J Malaysia Community Impact continued the good work in reaching out to those in need, with a focus on children and mental health through year-long engagement activities.

Johnson & Johnson

Johnson & Johnson's Global Community Impact focuses on providing support and advocating for the individuals on the frontlines who are at the heart of delivering care. In 2023, J&J's Malaysia Community Impact (MCI) continued its efforts in reaching out to those in need with our *Dear Self, How Are You?* Mental Health Program with Mercy Malaysia. In the 6-month program, 31 J&J employees actively participated in 2 workshops to be trained as Mental Health trainers, subsequently training 306 refugee/stateless children and adolescents over 10 workshops held across Malaysia on mental health awareness and coping skills. There was up to 33.2% increase in knowledge score on mental health and stress management by the children, with positive feedback from the participants.

MCI continued collaboration with SESO during Ramadhan, where 30 employees were engaged for Raya Cookies for a Cause, a cookie baking and decorating workshop with

orphans. The week-long workshops created bonding opportunities for the volunteers and orphans, with shared joy of creating memorable experience for all. The second part of the initiative included distribution of the 115 boxes of cookies baked to 1 education center for refugees, 2 orphanages and 30 households of the B40 community. During the distribution, 3 employees with SESO held a simple Raya party that featured music and dance to support the children's methods in using music as a stress-coping mechanism.

MCI will also be holding a Christmas celebration called the Music Heals the Soul Concert, where J&J employees and children from orphanages/refugee homes will be putting up a series of performances to emphasize on healthy ways to cope with stress. This serves as a continuation of 2022's Christmas for A Cause Initiative and to conclude the Mental Health Program with Mercy Malaysia.



For more information, please visit us at <https://www.jnj.com/global-community-impact>



Over 100 employees worked with Rise Against Hunger to fight food insecurity in the local community by packaging over 25,000 meals.

J.P.Morgan

At J.P. Morgan, we believe that running a healthy company allows us to invest in long-term solutions that advance a strong and inclusive economy. Leveraging our business, policy and philanthropic expertise – as well as our capital, data and research – we’re advancing equitable growth and supporting strong financial systems around the world and over the long-run.

J.P. Morgan’s Philanthropic Work in Malaysia

We focus our grantmaking on careers and skills programming for youths that narrow skills gaps, improving the employment opportunities for underserved youths in growing industries. Our grantee MySkills Foundation is training 400 at-risk youths in electrical, plumbing, air-conditioning, welding, life management and other soft skills. We are also supporting the organization to create new training modules on digital and entrepreneurial skills and pilot vocational training streams in the corporate secretarial and care work sectors. Our partnership with SOLS 24/7 –

another grantee – is also providing 165 disadvantaged youth with training to help them secure full-time employment as solar panel installers.

Employee Engagement and Volunteering

Over the past year, our employees have engaged in a variety of initiatives in the community. They organized a blood donation event where 36 colleagues successfully donated blood, a clothing drive which resulted in 280 pieces of clothing for young people at SOLS 24/7, and a tree planting activity with Free Tree Society which raised awareness on issues like forest conservation. Over 100 employees also worked with Rise Against Hunger to fight food insecurity in the community by packaging over 25,000 meals. Furthermore, staff visited MySkills Foundation’s campus and engaged with the youth through culinary and bakery workshops or by working together in the nursery; staff also served lunch to the students.



MySkills Visit and Volunteering with Youth



Blood Donation



For more information, please visit us at www.jpmorganchase.com/impact



Helping the Planet Thrive!

Accelerating Innovation, Enriching Communities with A Heart

At the heart of the technological landscape, Keysight pioneers in cutting-edge solutions and champions a compassionate commitment to the well-being of communities and the environment.

Keysight's Corporate Social Responsibility (CSR) vision is to build a better planet for today and tomorrow by accelerating innovation to connect and secure the world through ethical, environmentally sustainable, and socially responsible operations globally.

Nurturing Curiosity, Commitment to STEM Education

Keysight volunteers actively engage with primary and secondary students in fascinating and educational hands-on workshops, inspiring and stimulating the next generation of scientists and technologies. We've successfully kindled the spark of STEM curiosity in over 4,000 students every year. Through diverse events and innovative learning kits, we've made the world of science more accessible and exciting for the young minds.

Sustainable Steps Toward a Greener Future

Keysight remains committed in our mission to achieve net-zero emissions. Through our rooftop solar panel initiative, we've contributed 10,536,000 kilowatt-hours (kWh) of locally generated renewable electricity, equivalent to 6,500 ton of carbon dioxide avoidance at our Penang campus. Our commitment extends beyond energy. In the same unwavering spirit, Keysight employees are making waves of change by restoring Penang's pristine beaches quarterly, removing over 400 large, 240-liter garbage bags to create a cleaner coastline.



Fueling Young Mind with STEM Education

Giving back.

Back-to-school, our annual signature program, underscores our commitment to empower underprivileged students for the new school year. We provide them with essential school supplies such as uniforms, school bags, or shoes, ensuring that they start their educational journey with confidence.



Gearing Schoolchildren with Essential School Supplies



For more information, please visit us at <https://www.keysight.com/us/en/about/corporate-social-responsibility.html>



At Kimberly-Clark, we innovate and operate with the aim that consumers won't have to choose between what's good for them and what's good for the planet

Kimberly-Clark

Kimberly-Clark's purpose, Better Care for a Better World is a summation of our best ambitions over the past 150 years, and of all we aspire to be and do in the future. It aligns our business aspirations with our sustainability vision, focusing our efforts to manifest better products, a better planet, better workplaces, and a better society.

In Malaysia

Sustainable innovation:

- 100% recycled paper products in our Scott and Kimberly-Clark Professional range
- Kotex Reusable Period Underwear & Scott Disposable Cloth offer consumers alternative to single-use products
- Responsible sourcing & 100% Forest Stewardship Council (FSC)-certified
- 98% of our plastic packaging is reusable, compostable or designed for recycling

Green manufacturing:

- Reduced absolute GHG emissions by 69% through green electricity tariff program

- Energy audit and lean energy methodology
- Zero manufacturing waste goes to landfill

Growing Our People professionally and as individuals:

- Flex Work @ K-C Policy including 4.5 workweek twice a month
- 24/7 Employee Assistance Program (EAP)

Caring for Malaysians:

- Kotex Menstrual Hygiene Education empowers schoolgirls with knowledge on managing her period with dignity
- RM100,000 Kotex She Can Fund annual grant to support girls in pursuing her dreams because we believe that Period Or Not, She Can
- Kotex appointed as official partner by the Selangor Government to aid in ending period poverty
- Huggies x OrphanCare Foundation Diaper Bank Pilot supports women from difficult backgrounds coping with unplanned pregnancies by covering baby's entire diaper need
- K-C partnered with TalentCorp to give women tools they need to return to the workforce after a career break



For more information, please visit us at www.kimberly-clark.com



A JCORP Company

KPJ Healthcare Berhad and KWAN

KPJ Healthcare Berhad's CSR initiative, Klinik Waqaf An-Nur (KWAN), stands as a beacon of healthcare sustainability and social responsibility in Malaysia, with the aim of providing accessible and affordable healthcare services to all members of the community, with a particular focus on serving the low-income and marginalised populations. Since 1998, KWAN has provided quality healthcare to almost two million underserved individuals, earning accolades and recognition from diverse quarters.

Each clinic is equipped with medical facilities and staffed by experienced healthcare professionals, including doctors, nurses, and support staff from KPJ Hospitals. The key features of KWAN is its commitment to providing high-quality medical care at an affordable price. Since its inception, the KWAN network has grown and to date encompasses 11 clinics, 9 dialysis centres and 9 mobile clinics in Malaysia.

As a healthcare pioneer in Malaysia, KPJ Healthcare unwaveringly upholds sustainability and ESG principles. KWAN's extensive network of strategically located clinics and dialysis centres passionately aligns with the United Nations Sustainable Development Goals, promoting Good Health and Well-being, reducing Inequalities, and fostering Partnerships for the Goals. KPJ Healthcare's KWAN initiative is dedicated to delivering accessible, high-quality healthcare to underserved communities while championing health awareness.

Affordable healthcare and wellbeing for the community



Community Impact:

This monumental achievement is the result of robust collaborations with a wide array of organisations, including corporations, non-governmental entities, and religious state agencies. These synergistic partnerships empower KWAN to provide top-tier healthcare and promote health consciousness within the communities it serves. Backed by a dedicated team of over 1,400 consultants, KPJ Healthcare has positively impacted the lives of 1,931,932 patients since 1998.

Expansion in 2023:

In 2023, KPJ Healthcare expanded its reach by establishing its ninth mobile clinic, complementing the network of static clinics and dialysis centres that offer affordable, high-quality healthcare services throughout Malaysia, with visit costs as low as RM10 for clinic services and a budget-friendly RM130 for dialysis treatment. At the end of this year, we will be launching our tenth mobile clinic.



KUALA LUMPUR CONVENTION CENTRE

In 2023, we became Malaysia's first mega convention centre powered by green electricity, a step towards our net-zero carbon goal. Collaborations and initiatives are shaping a sustainable KLCC precinct.

We are honoured to receive recognition from the MY AMCHAM CARES program for the third consecutive time, underscoring our steadfast commitment to sustainable business practices.

In a groundbreaking move for 2023, our premier purpose-built venue achieved the distinction of being the first mega convention centre in Malaysia powered by green electricity, a significant step towards achieving our goal of becoming a net-zero carbon venue.

Collaborations and partnerships are integral to our sustainability journey, supporting our 2030 and 2050 goals. Working closely with strategic partners, we initiated several efforts and campaigns to enhance the sustainability profile of the Kuala Lumpur City Centre (KLCC) precinct as a business events destination.

The year commenced with a precinct-wide recycling drive, followed by a Food Waste Management Symposium facilitated by the World Wildlife Fund Malaysia. This

symposium enabled the exchange of knowledge among the venue and its hotel partners, fostering improvements in the effective management of food waste.

To engage with the community, we spearhead Sustainable September, a month-long campaign featuring interconnected sustainability and ESG-related activities in and around the iconic KLCC precinct.

As sustainability takes center stage, our collaboration with event organisers focuses on minimising environmental impacts. More and more trade shows at the Centre are successfully embracing greener practices through joint efforts in general and food waste management.

The Centre's most recent partnership was formed with UKM's Solar Energy Research Institute with the aim to conduct a materiality assessment of our current sustainability initiatives which, will provide insights to fortify foundational elements, enhance existing efforts, and foster closer cooperation with clients for net-zero carbon events.



For more information, please visit us at www.klccconventioncentre.com/



"It's clear that semiconductors have revolutionized the world, and as we continue to innovate the next generation of technology breakthroughs, we must do it in a sustainable way—for our customers, employees, communities, stockholders, and the planet. None of us can succeed alone, so let's build the future we want together,"

Tim Archer, President and CEO, Lam Research



The growth of new technologies means more demand for chips, and the semiconductor industry will play a critical role in shaping the future. But greater opportunity also means greater responsibility: If the semiconductor industry is expected to grow to \$1 trillion within the decade, ESG will play an even more important role in building a responsible and sustainable industry.

Among the strides we are making is the cultivation of the future workforce through the community, as growing to a trillion-dollar industry will require a strong pipeline of STEM talent. To achieve this, Lam pledged to donate \$10 million to the nonprofit FIRST® Global to help bring science and technology education to youth around the globe. With this partnership, we are creating opportunities for continuous discoveries, and ultimately inspiring the next generation of innovators.

We continue to push the boundaries of traditional approaches to STEM education through our participation in the Penang International Science Fair (PISF) and Young Enterprise (YE) Penang program by introducing new ways of learning, fostering new discoveries, shift mindsets, and empower growth.

Through our new platform - Powering Breakthroughs Together - we aim to make a positive community impact where it matters most. Held in conjunction with major festive celebrations, we organized charity programs at the Rumah Charis old folks home for Chinese New Year, BEDAYA orphanage home for Hari Raya and SJKT Ladang Bukit Mertajam school for Deepavali - as part of our Guiding Principle - to act with purpose for a better world.



For more information, please visit us at <https://www.lamresearch.com/company/environmental-social-and-governance/>



maxeon

POWERING
POSITIVE CHANGE

At the forefront of driving sustainable innovation in the solar industry, Maxeon Solar Technologies strongly believes in setting a high standard for the industry to mitigate climate change. Our commitment to four UN Sustainable Development Goals is consistent with our purpose of Powering Positive Change™ and linked to the Maxeon Values that make us who we are and define what we stand for with our customers and investors. Maxeon Gives, our global panel donation and employee volunteering program, is our opportunity to make a meaningful impact to our communities and make volunteerism mutually beneficial. Our Long Term ESG targets for community impact demonstrate our responsibility to building and supporting the communities where we operate. Uniting for a better world is not a bespoke effort for us – it is part of everything we do, core to how and why we do it.

In Maxeon Malaysia, we highly encourage our employees to volunteer in all CSR related activities such as community related programs for example; distributing food aid to displaced communities during local festivities, partaking in environmental conservation activities such as the Hawksbill Turtle conservation program, recycling campaign and being involved in educational activities such as monthly educational tours in our facilities to share information about solar and also sponsoring a local school for Young Enterprise Program.

Contributing to the communities where we live and work is a testament to good corporate citizenry. We are committed to amplifying our positive social impacts, especially across the local communities where we operate, having an active role in the overall development of society and creating a brighter future.



For more information, please visit us at <https://corp.maxeon.com/esg>



Through the Meta family of apps, we give people and businesses the opportunity to connect and grow in meaningful ways to support Malaysia's goals in digital transformation and inclusive economic growth.

Meta

Through the Meta family of apps, we give people and businesses the opportunity to connect and grow in meaningful ways to support Malaysia's goals in digital transformation and inclusive economic growth. In 2023, Meta trained over 1000 micro, small and medium businesses across Malaysia through our Meta Boost program "JomCelikDigital", providing access to digital skills to adapt and grow their businesses in the digital economy. The program was supported by MDEC, SDEC, in partnership with SME Corp Pahang and Digital Penang.

We ran our flagship We Think Digital program, in partnership with Teach for Malaysia and supported by the Ministry of Education, empowering 1200 students in Malaysia with knowledge and tools to understand how to navigate the online world as a digital citizen, covering topics from wellbeing and nurturing positive experiences online, developing confidence to express themselves

online, scams awareness, and how to prevent the spread of misinfo.

Since 2021, Meta has run our #taknakscam online safety and anti-scams initiative, in collaboration with partners including KPDN, PDRM, MCMC, Bank Negara Malaysia, Securities Commission Malaysia, Bursa Malaysia, Cyber Security Malaysia, The Association of Banks in Malaysia, FOMCA and ERA Consumer Malaysia. The campaign reached millions across Malaysia, educating users through various social channels and influencer campaigns.

In 2023, we joined the US Embassy in partnering ProjectLiber8's Trafficking In Persons program, aimed at increasing empathy and shift Malaysians' attitude towards trafficking in persons. The launch was attended by PDRM and MOHA, with Meta providing expertise in equipping program fellows via workshops, talks by our content and safety experts, as well as ad credits.



For more information, please visit us at <https://about.meta.com/>



MetLife: Always with you, building a more confident future

At MetLife, our purpose: Always with you, building a more confident future; is a guiding principle for how we engage with, and for, all our stakeholders, including, importantly, our communities.

We know the power of giving back to foster strong connections with the communities we serve, and we strive to translate our commitments to economic inclusion, financial health and building resilient communities into real world outcomes for real people.

Over the course of 2023, MetLife in Malaysia has undertaken multiple initiatives across a range of environmental, economic, and social areas to do our part for our communities.

Every activity is focused on contributing in our small way to making our communities more sustainable, and more enjoyable. We've worked with Reef Check to clean the beach at Kampung Kelanang, planted trees at Pulau Trail with Free Tree Society of Malaysia, collected employee

donations to buy school essentials for orphaned children returning to school and reduced our own carbon footprint through awareness campaigns and traditional recycling programs, and a lending library and donation program that ensures pre-loved books do not become waste.

We have also participated in MetLife's global programs, making them locally relevant through our volunteers, such as the MetLife Extraordinary Litter Pickup and our global EcoChallenge which contributes to marked reductions in water usage, carbon dioxide emissions, energy, and waste; eating more sustainably; spending more time appreciating the natural world around us; and living more mindful and healthy lives.

We are proud of what we are doing to improve our communities in Malaysia, and yet, we recognize this is an ongoing effort, so we look to the future for what we can do tomorrow.



For more information, please visit us at www.metlife.com/sustainability/



Micron has contributed close to RM5 million to the indigenous communities, refugees, orphans, old folks' homes and flood victims, and our team members have registered 6,000 volunteer hours.

Micron created a community-facing culture of giving, driven by our tenacity, work ethic and heart. We engage local communities under the umbrella of Micron Gives, our goodness program that promotes human potential through STEM education, basic human needs and equitable opportunities for success. We have contributed approximately RM5 million and 6,000 volunteer hours to various initiatives to help front-line workers, hospitals, charitable homes for children & the elderly, and underprivileged families in Johor and Penang. Recently, Micron recognized and celebrated community impact partners in the presence of Yang di-Pertua Negeri Pulau Pinang, Tuan Yang Terutama Tun Dato Seri Utama Ahmad Fuzi bin Abdul Razak, and Penang Deputy Chief Minister II, YB Jagdeep Singh, reflecting on past achievements, and looking forward to the year ahead. Through various employee resource groups (ERG) such as Micron Women Leadership Network (MWLN), Micron Young Professional (MYP), Capable and Mosaic, Micron has extended its helping

hand from the community and environmental aspects to advance inclusive and resilient economic growth to enrich lives for all.

Through the MWLN ERG, Micron carried out the Girls in Engineering (GET) program to encourage secondary school girls to take up science, technology, engineering and mathematics (STEM) education. The MWLN group also collaborates with TalentCorp in a program to empower women who have been on a long break from their career to return to the workforce.

The MYP group consists of young professionals that form majority of movers and shakers in the organization. These young talents carry out various programs such as school adoption programs and contributions to indigenous communities to name a few. Meanwhile, the Capable ERG and Mosaic groups carried out mangrove tree planting and beach cleaning programs as part of their community engagements.



For more information, please visit us at <https://my.micron.com/about/corporate-citizenship>



Support inclusive economic growth, Protect fundamental rights, Create a sustainable future, and Earn trust.



Microsoft's mission is to empower every person and every organization on the planet to achieve more. We remain focused on four key areas in which technology can and must benefit the future of humanity and our planet: **Support inclusive economic growth, Protect fundamental rights, Create a sustainable future, and Earn trust.** As part of Microsoft's Bersama Malaysia initiative to empower the nation's inclusive and sustainable economic growth, we have committed to equip an additional **1 million Malaysians with digital skills by the end of 2023** to enable them to thrive in a cloud and AI-enabled digital economy. To achieve this, we have joined forces with industry leaders and partners from the private and public sectors, nonprofit organizations, and education institutions, among others. As of November 2023, our skilling initiative has reached over **950,000 people** of all socio-economic backgrounds including young adults, women, underserved communities, and people living with disabilities.

Our initiatives to bridge the digital divide include the digital upskilling of community members from PPR Lembah Subang, which included personalized career coaching sessions, and has led to more than 70% seeing an average of 10% increase in their income on a month-on-month basis. We also actively support HRD Corp's program to cultivate employers who can train and employ individuals with disabilities, and with the Employer Readiness Program, we educate HR practitioners on hiring and working with neurodiverse talents, providing digital capabilities and support. In addition, our Enabler Mentorship programme, conducted together with Cognizant, included job interview skills, cover letter reviews, improvement in communication skills, and digital skills, for 20 mentees from Beautiful Gate Foundation for the Disabled.



For more information, please visit us at <https://www.microsoft.com/en-us/corporate-responsibility>



Mondelez International

SNACKING MADE RIGHT



More than 300 trees were planted, while a staggering 600kg of trash was collected and sorted by 160 colleagues.

#MDLZChangemakers stands as Mondelez International's global volunteering initiative. We recognize that the greatest positive and enduring impact on people and the planet is achieved by focusing on locally-relevant areas where our reach can make the most significant difference. Empowering our colleagues to volunteer and contribute according to their purpose, we create ample opportunities for them to embody our Purpose, both within and beyond the workplace, responding effectively to the needs of local communities and the environment.

Our colleagues at the Prai and Shah Alam facilities planted over 300 trees, while our HQ and Jurong locations came together in river and beach clean-up efforts, resulting in the collection and sorting of nearly 600kg of waste.

In 2023, Mondelez International also initiated a new and vital social impact program educating children on recycling



and the correct methods for sorting plastics. This initiative, known as Trash Right, was rolled out in partnership with collaborative partners at a local primary school, engaging its 900+ students in workshops focused on identifying plastics and proper recycling practices. Since then, the school has successfully collected over 1 tonne of plastics for recycling within the first three months of the program.

Our commitment to supporting underserved communities remains steadfast through our ongoing partnerships with Food Bank Malaysia and Food Aid Foundation.



For more information, please visit us at <https://www.mondelezinternational.com/Malaysia>



MOTOROLA SOLUTIONS

Motorola Solutions is a global leader in public safety and enterprise security. Our solutions in land mobile radio communications, video security & access control and command center software, bolstered by managed & support services, create the most integrated technology ecosystem to make communities safer and help businesses stay productive and secure.

Since its inception in 1972, Motorola Solutions Malaysia has grown from a small semiconductor operation to become a leading provider of mission-critical technologies which the public safety and enterprise security sectors globally depend on every day. With more than US\$1B invested since its inception, Motorola Solutions Malaysia is one of the largest integrated operations for Motorola Solutions worldwide. Today, the Penang site consists of the global R&D operations, Supply Chain functions, Managed & Support Services as well as the regional Finance Shared Services.

This year, Motorola Solutions Malaysia has pledged a CSR goal of 7,000 volunteer hours and we are extremely proud to announce that we have exceeded the goal with an amazing 8924 volunteer hours already accumulated as of 31st October 2023.

Our approach to corporate social responsibility is guided by three principles: operate ethically, protect the environment and help foster public safety and thriving communities. We benefit the communities by focusing our funding on public safety, disaster relief, employee volunteerism and STEM education.

Empowering the next generation through STEM

Motorola Solutions Foundation has awarded over US\$100 million to STEM education programs across the globe in the last 10 years.



At Motorola Solutions, we believe in living out our mission of helping people be their best in their moments that matter

In Malaysia, we are a leading industry partner for STEM initiatives at the primary, secondary, and tertiary levels. Key initiatives include sponsoring Penang Science Cluster on the First Tech Challenge, TechMentor Astronomy, Project Ignite and Penang International Science Fair (PISF). Other initiatives include the In-School STEM program with Penang Skills Development Center (PSDC), the MySTEM program with Universiti Malaysia Pahang and the Young Enterprise (YE) program. We also collaborated with other industry partners in the Girls In Engineering & Technology (GET) program, Tech Dome's Robomania 2023 and Innospark 2023 as well as partnering CREST on research projects together with postgraduates from the local academia.

Encouraging employees to give back to the community

As part of our Global Months of Service 2023, our employees have volunteered their time, effort coupled with donations through a myriad of ways to give back to our community. Key CSR highlights include food bank donation drives, food prepping and food box packing, organizing "gotong-royong" along hiking trails, beaches and community parks, helping out at orphanages, old folks homes, hospitals, Tzu Chi recycling centers and many, many more.

At Motorola Solutions, we believe in living out our mission of helping people be their best in their moments that matter. The Motorola Solutions Foundation supports employee volunteerism and community engagement through organized service projects and through the Motorola Matches program for both volunteer hours and charitable contributions.





By investing in our people and sharing our ideas, we are also impacting our communities and shaping our future and remain excited to fulfil our commitments as part of Emerson.



NI is now part of Emerson.

NI, now the Test & Measurement business group within Emerson, remains committed to developing software-connected systems that help solve the world's toughest challenges. We drive innovation that makes the world healthier, safer, smarter and more sustainable as we strive to elevate inclusion across the company and break down barriers for the next generation.

In Malaysia, we take a lead role within our local communities and the academia to prepare our future leaders with STEM-related education in our effort to build the engineering and technology talent pipeline through empowering the next generation to envision themselves as future engineers, innovators and technologists.

Our decade-long partnership with Penang Science Cluster (PSC) has helped us introduce a robotics program to local students to instil interest in pursuing careers in STEM fields. In 2021, as NI, we deepened our collaboration with



the launch of the Girls in Engineering and Technology (GET) program designed to increase girls' interest and engagement in engineering and technology through fun STEM education, workshops and seminars, as well as leadership/mentoring programs led by female professionals from various STEM-related industries. All of our efforts are aimed at cultivating a strong pipeline of future talents in engineering and technology.





NOVARTIS

The Novartis Commitment to Patients and Caregivers

Novartis works with the patient community around the world to discover new ways to improve and extend people's lives.

Novartis Malaysia, a leading healthcare company, is committed to enhancing the lives of Malaysian patients through its robust Corporate Social Responsibility (CSR) program. Aligned with its corporate strategic goals, the company's CSR initiatives focus on four key areas: improving patient access to healthcare, fostering innovation and sustainability, and strengthening its reputation.

To improve healthcare accessibility, Novartis Malaysia collaborates with local organizations to provide patient support programs for treatment to serve a population that has inadequate resources. The company's dedication to innovation drives its investment in research and development to create new drugs and treatments for diseases like cancer and cardiovascular disease. Moreover, Novartis Malaysia demonstrates its commitment to sustainability by implementing initiatives to reduce

its environmental impact, such as lowering energy consumption and waste generation in its new premise

Recognizing the importance of collaboration, Novartis Malaysia partners with various organizations, including government agencies, non-governmental organizations, and research institutions, to address the healthcare needs of Malaysians. These partnerships enable the company to develop and implement healthcare programs and advance research for new disease treatments.

Through its strategic CSR approach, Novartis Malaysia is making a significant positive impact on the lives of Malaysians, demonstrating its dedication to improving healthcare, promoting innovation and sustainability, and strengthening its reputation as a responsible corporate citizen.



For more information, please visit us at <https://www.novartis.com/my-en/>



BECOMING A FORCE FOR GOOD

The heart of Nu Skin's business is its ongoing mission to be a force for good. Whether at home or abroad, we strive to lift and empower people.

About forty years ago, Nu Skin's journey began with a group of friends who wanted to innovate the world of skin care and bring positive impact to others. We chose, early on, to focus our efforts on lifting the vulnerable children and have since expanded those efforts to include taking care of our planet.

The heart of Nu Skin's business is its ongoing mission to be a Force For Good. Whether at home or abroad, we strive to lift and empower people. On one hand, we improve the lives of underprivileged children by helping them live a life free from congenital heart disease. We partner with key organizations to provide surgeries, medical research funding, health equipment, and more so that children can live healthier, more joyful lives.

Every child deserves a chance to shine. To date, Nu Skin Southeast Asia Children's Heart Fund has helped save more than 14,000 children, from newborns to 12-year-olds, struggling with serious heart problems. Many thanks to the generous sales leaders of Southeast Asia for being a Force For Good!



On the other hand, Nu Skin is committed to keeping our global communities clean, safe, and protected for the future. It's a daunting task, but we're proud to make it our mission to embrace sustainable practices today to enhance a resource-rich tomorrow. By 2030, we have made the commitment to change all our packaging to be recycled, recyclable, reusable, reduced or renewable as we enhance our efforts to be more sustainable.



For more information, please visit us at https://www.nuskin.com/content/nuskin/en_US/forceforgood/home.html



During one of the regularly scheduled service learning opportunities, different members from the OIS community served The Assembly Soup Kitchen (T.A.S.K.), restocking shelves with food supplies, preparing their lunch service, and building long-lasting relationships.

The Oasis CSR initiative is run through its service-learning program, which exists “to create an ever-growing community of global leaders who enact positive, sustainable change through intentional service and experiential learning.” The OIS Service-Learning Program engages students, families, and employees. OIS staff not only partner with our students, but also model what we call “critical compassion” which combines acts of service (compassion) with measurable outcomes (critical thinking).

In 2023, OIS employees have served the community in a variety of roles: we have volunteered at refugee schools, regularly partnering with The Peace Education Centre in Bukit Bintang; hosted sports and academic camps

on our campus for refugee children; partnered with local environmental NGOs to host beach clean-ups, plant trees, and volunteer in a community garden; participated in book, clothing, gift, and food drives during our annual Christmas giving initiative; collaborated with health professionals to provide free health screenings for refugee children and blood donations from the OIS community; and, most recently volunteered with The Assembly Soup Kitchen to prepare food for nearby communities in need.

OIS employees venture to not only serve our community, but to model service for our next generation of global leaders.



For more information, please visit us at <https://www.ois.edu.my/learning/service-learning>



26 years in impacting 1.7mil lives in Malaysia, showcasing the power of unity for healthier, inclusive nation



With a reachability of 1.7 million individuals, Pfizer's collaboration with the University for Society (U4S) on the **Mental Health and Rare Disease Awareness Campaign** exemplifies the profound impact unity can achieve for noble causes. This partnership stands as a living testament to the transformative power of collective action.

A remarkable output of this was the **book launch – "Empowering Community Well-Being"**, which is crafted to inspire sustainability programs in Malaysia and is expected to be an educational material in institutions of higher education, inspiring the leaders of tomorrow.

Joining hands with the Malaysian Society of Infection Control and Infectious Disease, National Cancer Society of Malaysia, and the Malaysian Red Crescent Society, Pfizer Malaysia initiated the **nationwide COVID-19 awareness campaign – MyPELINDUNG** with the purpose of educating on the need to protect loved ones against COVID-19, with the dual message of prevention via vaccination and urgency of prompt treatment, charting a healthier future for Malaysians.

We have taken our services to the underserved communities through **Medical Camps**, touching the lives of more than **3000 individuals**, who are often hindered by logistical and financial constraints, which bestowed equal access to critical healthcare services, marking a pivotal stride towards inclusivity.



The pinnacle of our initiative lies in **Masyarakat Sihat**. In collaboration with Hospital Al-Sultan Abdullah (HASA) and multiple esteemed NGOs, this 12-month health campaign dedicates to providing vital medical screenings to the underserved communities of Kuala Selangor.

Pfizer's **26 years of CSR programs** have etched an indelible mark on Malaysia's healthcare landscape, creating a culture of care that transcends boundaries. Beyond corporate initiative, it is an odyssey of compassion and benevolence, enriching lives and communities alike.



For more information, please visit us at <https://www.pfizer.com.my>



PHILIP MORRIS MALAYSIA

“40.7% of management positions held by women”

For PMI, sustainability is more than just a means to minimize negative externalities and mitigate risks while maximizing operational efficiency and resource optimization. We see it as a fundamental opportunity for innovation, growth, and purpose-led, impact-driven, long-term value creation, as well as a way to respond to the concerns of shareholders and other stakeholders. In order to achieve this, it is paramount that our company understands ESG issues that are relevant to our business success. Managing well our company's ESG performance can create competitive advantages, such as ensuring compliance with current and anticipated regulations, establishing a solid shareholder base, increasing stakeholder trust, improving corporate reputation and brand equity, mitigating the effects of supply chain disruptions, preserving business continuity, enhancing organizational resilience, and boosting employee morale, workforce productivity, talent attraction,

and retention. To yield these potential benefits and mitigate legal, financial, and reputational risks, ESG considerations are regularly assessed, addressed, and embedded in an integral way throughout our business. As a result, at PMI, ESG is considered an input of our corporate strategy, with sustainability being the desired outcome.



For more information, please visit us at <https://www.pmi.com/sustainability>



Caring for team members.
Supporting communities.
Doing business responsibly.
Building a better world.

At Plexus, we help create the products that build a better world. With Sustainability/ESG at the heart of the organization, Plexus Malaysia strives to build strong communities, develop our team members in an inclusive and diverse culture, protect our environment, embrace strong governance practices and set similar expectations on our partners.

Our Sustainability/ESG initiatives include:

- Organizing employee engagement and appreciation events
- Providing opportunities, training, and resources for people growth and development
- Reducing carbon footprint via green energy deployment and waste reduction programs
- 1:1 matching donations and contributions to non-profits
- Encouraging employees to volunteer through charitable giving initiatives

- Supporting and promoting STEM education via sponsorships and collaborations with educational institutions

In support of our Diversity & Inclusion journey, Employee Resource Groups, such as Plexus Young Professionals and Women in Network, are established to provide leadership, growth and development opportunities to our Plexus People. We also prioritize the safety and wellbeing of our team members, as we strive to be the safest place for them outside of their home. Opened in 2019, with a focus on supporting healthy work-life integration for our team members, The Event Center in Penang, Malaysia offers an in-house fitness center and gym, rock climbing wall, badminton and futsal courts, fitness studio and multipurpose hall, among many other amenities.



For more information, please visit us at <https://www.plexus.com/en-us/corporate-social-responsibility>



Citizenship is how we refer to our efforts in Environmental, Social and Governance (ESG) areas, and we've built Citizenship into how we do business every day.

With a presence in Malaysia for more than 36 years, P&G has made efforts in ESG areas through citizenship pillars of Environmental Sustainability, Community Impact, Equality & Inclusion, and ethics and corporate responsibility in everyday business. We embrace the opportunity to drive real impact as a force for growth and a force for good.

P&G's commitment to environmental sustainability is an integral part of its growth strategy. P&G has been a long-term partner with the WWF in a united front to safeguard the Malayan tigers, focusing on biodiversity conservation in the forests of Peninsular Malaysia.

With a long history of caring for families and communities, P&G Malaysia has been actively involved in community development. We have partnered with The Lost Food Project non-profit organization on different projects to enhance

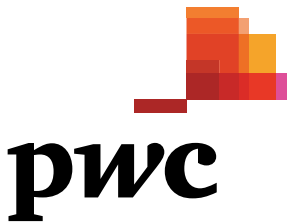
the quality of life for B40 underprivileged individuals. Furthermore, P&G has been involved in disaster relief efforts, offering support during natural disasters.

P&G is committed to empowering women and driving positive change in communities. We support equality and inclusion with our employees, through our brands, with our business partners and in our communities. We partnered with The Lost Food Project on the long-run campaign #LetItFlow to help #EndPeriodPoverty by donating pads to B40 community to provide access to menstrual hygiene products to young girls.

Our dedication to sustainability and community well-being underscores our role as a responsible corporate citizen, working to create a better, more sustainable future for Malaysia and its people.



For more information, please visit us at <https://www.linkedin.com/showcase/procter-&-gamble-malaysia/>



Supporting social enterprises aligns closely with PwC's Purpose to 'build trust in society and solve important problems', showcasing our commitment to being a responsible business.

PwC Social Enterprise Mentorship

The PwC Social Enterprise (SE) Mentoring Programme is a 3-month mentorship programme that aims to bridge the gap between experienced professionals and social entrepreneurs, providing them with the guidance and support they need to navigate the complexities of the business world. The mentorship sessions were conducted via FutureLab's mentorship portal.



We focused on 3 core areas that our people could provide expertise in:



Marketing



Finance



Business Development

Impact:

- **17 Social Enterprises and 20 mentors** from PwC Malaysia participated in this Programme
- **92% of mentees** found their mentors were able to address their challenges and provided valuable insights
- **92% of mentors** found the Programme rewarding, recognising the valuable two-way learning experience and saw that corporates can potentially benefit from some of the unique business practices of social enterprises.



Supporting local social entrepreneurs:

We continue to support and bring awareness on social enterprises to our people and embed this throughout the firm.

- At PwC Diversity Week 2022 and 2023, we featured local social enterprises which empower people with disabilities (PWDs) by offering training and/or jobs. Our collective purchases from SEs totaled an impressive RM10.8k in just one day.
- We collaborated with Infinite Minds Academy in designing our corporate T-shirts with a purpose – they are designed by individuals from neurodiverse backgrounds.
- We support social procurement by onboarding social enterprises as vendors. This is an opportunity for our people to support purchasing with impact e.g. B40 and PWDs as vendors.



For more information, please visit us at <https://www.pwc.com/my/ar>



Making a green mark on the global stage:

A sustainable eco-system in Malaysia for work and play, the Silicon Island project is set to be the next green city of the future.

Silicon Island Development Sdn Bhd ("SID"), a joint venture between Gamuda and the Penang State Government is fully committed in achieving its sustainability goals for Silicon Island, a development under the Penang South Islands (PSI) project. The 2,300-acre low carbon smart city development is aligned to Penang2030 vision in addressing the issue of liveability, economy and resiliency for the State, and international standards of environmental, social and governance (ESG) goals.

Recognising how a major development can also positively impact the local community from the onset, the project introduced the Social Impact Management Plan (SIMP) for south Penang Island fishermen to ensure they receive aid and benefits that improve their socioeconomic situations, lives and profession even before construction began.

The SIMP, drawn up based on feedback from the fishermen and relevant government agencies, offers financial aid (ex-gratia), new jetties, larger boats equipped with more power engines, training and upskilling courses, job and business opportunities, and a home ownership scheme to fishermen from nine south Penang Island fishermen units registered with the Fisheries Department. The SIMP also provides education support programmes for fishermen's children, who are in school and higher learning institutions, to encourage them to strive for academic excellence to secure better jobs after graduating and improve their families' socioeconomic conditions.

Implemented alongside the SIMP is the PSI Ecology Offset Master Plan (PEOM), which aims to mitigate the project's impact and create new marine habitats. Programmes under the PEOM include mangrove planting, deployment of artificial reefs and fish aggregating devices, releasing fish and prawn fries, funding for marine and fisheries-related studies, building eco-friendly enhanced shorelines and others.

Although the implementation of SIMP and PEOM began in stages only last year, engagements with the local fishermen already started in 2016 with fishermen service centres – Pusat Perkhidmatan Setempat Nelayan (PPSN) – set up to reach out to the local community to find out how the PSI project could improve their lives.

With Silicon Island construction underway, the implementation is in full swing. Fishermen who have received benefits from the SIMP, such as training and job opportunities, new boats and engines, ex-gratia and others, acknowledge how the scheme has brought betterment to their lives.

SID strongly believes that both initiatives will bring long-term benefits to local fisher families and the fisheries industry, proving that development, environmental sustainability and the progress of stakeholders collaboration can go hand-in-hand to meet ESG principles that drive today's construction business and land developments.



For more information, please visit <https://gamuda.com.my/our-expertise/engineering-construction/penang-south-island/>



STARBUCKS®

Throughout 2023, Starbucks Malaysia continues to provide its unwavering support to YWCA Kuala Lumpur ("YWCA KL"), a non-profit organization that works for the development of women and girls established in 1913, with the Starbucks Upcycled Flavorlock™ Pouch Project.

The Starbucks Upcycled Flavorlock™ Pouch Project began in 2019 as a partnership between Starbucks Malaysia and YWCA KL. Starbucks Malaysia collects empty Flavorlock™ whole bean bags from its customers, which the graduates of YWCA KL's Vocational Training Opportunity Centre (VTOC) program collect to clean, sort, and match the bags to then turn into the Starbucks Upcycled Flavorlock™ Pouch. These pouches are then sold to over 400 Starbucks stores across Malaysia.

Through our CSR Programs, we at Starbucks Malaysia are committed to creating a positive impact for the people, community, and planet.

For each pouch sold, RM1 is contributed to YWCA KL to develop the VTOC curriculums that have been built around empowering young girls and women from the B40 community. Customers who purchase these pouches are invited to volunteer their time to YWCA KL. The result helps to build stronger communities, empower women, and reduce waste in landfills.

To celebrate the success of this Project, Starbucks Malaysia earned the Community Engagement Award as Company of the Year under the Food & Beverage category at the Sustainability and CSR Malaysia Awards 2023. This award showcased Starbucks Malaysia's commitment to giving back to the communities it serves while doing its part to mitigate climate change.



For more information, please visit us at <https://www.starbucks.com.my>



standard
chartered

HERE FOR
GOOD

At Standard Chartered, our purpose is to drive commerce and prosperity through our unique diversity. Our heritage and values are expressed in our brand promise – Here for good. We are committed to promoting social and economic development in the markets we serve and proud to have grown with Malaysia for 148 years.

Futuremakers by Standard Chartered, is our global initiative to tackle inequality and promote greater economic inclusion for underserved youth under 35. Since its launch in 2019, Futuremakers programmes have successfully reached over one million youth globally while in Malaysia over 30,000 beneficiaries have benefited. Through strategic partnerships, Standard Chartered Malaysia has contributed MYR6.7 million and impacted lives of 10,000 Malaysian youth through various programmes such as:

- **Goal:** Our global education programme for adolescent girls. Goal combines sports with life-skills training to empower girls with the confidence, knowledge, and skills they need to be integral economic leaders in their families and communities

- **Digital Entrepreneurs:** A programme that prepares unemployed and underemployed graduates in the digital economy through a digital readiness course and career mentorships
- **Women in Entrepreneurship:** An accelerator programme that provides hands-on learning experiences and workshops focused on business strategy, financial management and marketing
- **Young Futuremakers:** A programme that supports the employability of young workers, as well as technical vocational education and training trainees and graduates
- **Employee volunteering:** Giving back to the community is an integral part of the Bank's DNA. Each employee is given three days of volunteering leave annually. We encourage our colleagues to volunteer our skills and expertise in the local communities

We are also proud of our green initiatives to protect the **Environment**. This year, we planted 1,200 mangrove trees and collected 15 tonnes of waste over regular beach clean-ups along the Selangor coast.



For more information, please visit us at <https://www.sc.com/en/sustainability/investing-in-communities/>



life.augmented

STMicroelectronics has longstanding commitment to sustainability for almost 30 years. We develop technologies and products that are key enablers for transforming our economies through digitalization, smarter mobility, and decarbonization. We work collaboratively with our stakeholders to achieve our goals and we remain committed to behaving responsibly and accelerating sustainability together.

STMicroelectronics Muar, a leading global semiconductor back-end manufacturing company, has proven an unwavering commitment to giving back to the community through their Corporate Social Responsibility (CSR) initiatives. STMicroelectronics Muar encourages its employees to volunteer their time and skills to support various community initiatives under the ST4Good corporate volunteering platform, which has made a significant positive impact on the community.

Their CSR initiatives include quarterly blood donation drives, book donation drives, disaster relief fundraising, and STEM activities. The company's dedication to promoting diversity and inclusivity in STEM education is evident through the Break the Bias in STEM program under the Girls in Engineering, Mathematics, and Science (GEMS) project. This program aims to empower and encourage young girls to venture into the STEM education path by providing them with access to resources, mentors, and role models.

Moreover, STMicroelectronics Muar has established two Industrial Internet of Things (IIoT) Labs in UTeM Melaka and UTHM Pagoh. Equipped with the latest STM32 products, the IIoT lab provides a wide range of learning resources including a 3D printer, a set of MPS system, and workstations that will bring great benefits to students, researchers, and the local industry, reflecting the commitment of STMicroelectronics to advancing education and innovation in the rapidly developing digital era among local institutions and community.

Under the auspices of the STFoundation, STMicroelectronics Muar has also launched computer basic courses through the Tablets for Seniors & Kids Program and the Digital Unify Lab for refugees. These programs aim to bridge the digital divide and provide access to technology for those who need it the most.

The company's CSR initiatives have not only made a positive impact on the community around Muar, Tangkak, and Melaka but have also helped to foster a culture of giving back among its employees.



For more information, please visit <https://sustainabilityreports.st.com/sr23/>



Venture believes that good corporate citizenship requires ongoing commitment to the communities in which we operate. Corporate giving and employee volunteerism for community development are a key focus of our overall CSR strategy.

Technocom Systems Sdn Bhd

At Venture, we are committed to the communities we operate in. Having operated in various sites in Malaysia for more than 30 years, Venture has made substantial contributions to the local communities.

In 2021 and 2022, our active participation in the Jamin Kerja and Penjamin Kerjaya programmes led to over 2,000 job placements within the Venture Group and earned us the prestigious “Employer Care Award” by PERKESO KL in 2022 and by PERKESO Johor in 2022 and 2023.

Our commitment to the community extends beyond the workplace. Venture employees actively engage in various initiatives such as volunteering at the Sherun Old Folks Home in Johor where essential items such as diapers and groceries were donated, and red packets distributed during Chinese New Year. In another initiative, our employees prepared and distributed 6,000 packs of

Bubur Lambuk to the Kangkar Tebrau community during Ramadan. Additionally, we organised an environmental clean-up which saw more than 250 employees cleaning the surrounding industrial area, resulting in the collection and segregation of 757 kg of trash.

We also partnered with Penang General Hospital and organised an on-site blood donative drive. Close to 100 employees from our Penang site volunteered as blood donors, which raised awareness on the importance of blood donation and how it saves lives. In addition, 50 employees visited Pusat Jagaan Warga Emas Old Folks’ Home and Pusat Jagaan Nasyiatul Aishah Orphanage Home, distributing non-perishable food items.

The Venture Group will continue to strengthen our CSR initiatives and encourage employee participation, giving back to the communities in which we operate.



For more information, please visit us at http://venture.listedcompany.com/sustainability_report.html



Moving our world forward by delivering what matters

UPS® is one of the world's largest companies with 2022 revenue of US\$100.3 billion, providing a broad range of integrated logistics solutions for customers in more than 200 countries and territories. We are committed to moving our world forward by delivering what matters.

Founded in 1951, The UPS Foundation leads UPS's global citizenship efforts and philanthropy. The UPS Foundation's philanthropic approach centers on four focus areas: **Health & Humanitarian Relief, Equity & Economic Empowerment, Local Community Engagement, and Planet Protection.** We are committed to:

- Improving the wellbeing of 1 billion lives by 2040
- Giving 25% of charitable donations to underserved women, youth and marginalised communities annually

- Serving 30 million global volunteer hours by 2030
- Planting 50 million trees by 2030

To UPS, giving means more than writing a cheque. It means combining employees' skills, passion, and time with the company's logistics expertise, transportation assets, and charitable donations to make a measurable difference in society. The UPS Foundation invests in our global communities with cash grants, in-kind support, and passionate volunteers.

In Malaysia, funding was given to non-profit organisations like Special Olympics and MyKasih Foundation to support disability inclusion, environmental conservation, and disaster relief programmes. UPS employees in Malaysia also actively volunteered in their communities – including revitalising an indigenous school garden and sprucing up an old folks' home.



For more information, please visit us at <https://about.ups.com/us/en/our-impact.html>



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Venture Electronics Services Malaysia Sdn Bhd

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The Venture Group will continue to strengthen our CSR initiatives and encourage employee participation, giving back to the communities in which we operate.





xylem

Let's Solve Water

Give 1% employee time and 1% company profits to water-related causes and education by 2025

Xylem is dedicated to solving the world's most challenging water issues. We strive to make an impact through our work and through our actions in our own communities.

Xylem Watermark was created 13 years ago to provide access to safe water and education

Xylem Watermark, the company's corporate citizenship platform, is an integral part of realizing Xylem's vision: a world where water issues are no longer a barrier to human health, prosperity and sustainable development. Our mission is to provide education and access to safe water to ensure healthy lives, gender equality, and resilient communities.

Our areas of focus:

- Awareness & education
- Disaster response
- Water stewardship & WASH access
- Youth empowerment
- Employee & stakeholder engagement
- Partnerships & innovation

Give 1% employee time and 1% company profits to water-related causes and education by 2025

We work with leading international and local nonprofits & organizations, including Mercy Corps, UNICEF USA, Planet Water Foundation, Dignity For Children Foundation (Malaysia) and Water Watch Penang. Local initiatives and partnerships are started by our volunteers and employees' will to do something for and with their local community.

In 2022, 100% of our employees in Malaysia logged over 460 volunteer hours.

Let's collaborate to create solutions, scale impact and make a sustainable difference.

Follow us on LinkedIn @Xylem Southeast Asia



For more information, please visit us at <https://www.xylem.com/en-my/watermark/>



Special Recognition

In line with the Special Recognition that was introduced in 2021, AMCHAM is happy to welcome more members into the respective levels (see below), granted to our members whose corporate social responsibility programs meet a rigorous standard of achievement. Companies are recognized successively with higher tiers for accumulated years of recognition.



**Champion
Level**

03

consecutive
years



**All Star
Level**

05

consecutive
years



**Hall of Fame
Level**

10

consecutive
years



All Star Achievers





Champion Achievers



Celestica™



JABIL



KUALA LUMPUR
CONVENTION CENTRE



PHILIP MORRIS
MALAYSIA



standard
chartered



Aligning Corporate Local, National & Global Goals



Since 2018, AMCHAM has been incorporating the UN Sustainable Development Goals (SDG) into MY AMCHAM CARES in order to showcase our members' contributions towards the UN 2030 Agenda for Sustainable Development, as well as our contributions towards Malaysia's national aspirations for the goals.

Questions relating to the SDGs were included in this year's MY AMCHAM CARES survey allowing AMCHAM to go one step further in 2023. By identifying the SDGs companies are targeting, members targeting the same space will be able to lean and learn from each other and potentially coordinate for greater impact. The results of this can be seen clearly in AMCHAM's membership directory. Please be sure to pick up a reference copy.

Looking Ahead

MY AMCHAM CARES has become an important platform for our members. With the insights gained across the five areas of the survey, the program enables AMCHAM to support our members as they strengthen their activities, connect and learn from each other and showcase the additional benefits they bring when their investments are aligned with corporate, local, national, and global goals.

SUSTAINABLE DEVELOPMENT GOALS

MY AMCHAM CARES aligned with UN Sustainable Development Goals (SDGs) that are listed under the three pillars of Environment, Social & Governance (ESG)

Percentages indicate the number of MY AMCHAM CARES survey respondents targeting specific UN SDGs



Thank you to all the 2023 participating companies

AMCHAM would like to thank all our members who participated in the MY AMCHAM CARES 2023 Survey and have corporate citizenship & CSR initiatives running for more than a year.

- American Express (Malaysia) Sdn. Bhd.
- AmMetLife Insurance Berhad
- Analog Devices Sdn. Bhd.
- ASP Medical Clinic Sdn. Bhd.
- Berjaya Starbucks Coffee Company Sdn. Bhd.
- Boston Scientific Medical Device (M) Sdn. Bhd.
- Celestica Malaysia Sdn. Bhd.
- Ciba Vision Johor Sdn. Bhd. (Alcon Johor)
- Citibank Berhad
- Coca-Cola Malaysia
- Cognizant Malaysia
- ConocoPhillips Asia Pacific Sdn. Bhd.
- Crown Worldwide Group Sdn. Bhd.
- Dexcom (Malaysia) Sdn. Bhd.
- ExxonMobil Subsidiaries in Malaysia
- Federal Express Services (M) Sdn. Bhd.
- First Solar (Malaysia) Sdn. Bhd.
- Flex Malaysia
- Gamuda / SRS Consortium Sdn Bhd
- Hershey Malaysia Sdn. Bhd.
- Hess Exploration & Production Malaysia B.V.
- HP Malaysia
- HSBC Bank Malaysia Berhad
- Intel Malaysia
- J.P. Morgan Chase Bank Berhad
- Jabil Malaysia
- Johnson & Johnson Malaysia
- Keysight Technologies Malaysia
- Kimberly-Clark Malaysia
- KPJ Healthcare Berhad
- Kuala Lumpur Convention Centre
- Lam Research International Sdn. Bhd.
- MetLife
- Micron Memory Malaysia
- Microsoft Malaysia
- Mondelez International (Malaysia)
- Motorola Solutions Malaysia Sdn. Bhd.
- NationGate Solution (M) Sdn. Bhd.
- NI Malaysia Sdn. Bhd.
- Novartis Corporation (Malaysia) Sdn. Bhd.
- Pfizer (Malaysia) Sdn. Bhd.
- Philip Morris (Malaysia)
- Plexus Manufacturing Sdn. Bhd.
- Procter & Gamble (Malaysia) Sdn. Bhd.
- PwC Malaysia
- Standard Chartered Bank Malaysia Berhad
- STMicroelectronics
- SunPower Malaysia Manufacturing Sdn. Bhd. (Maxeon Malaysia)
- Technocom Systems Sdn. Bhd.

- Teleflex Medical Sdn. Bhd.
- United Parcel Services (Malaysia) Sdn. Bhd.
- Venture Electronics Services (Malaysia) Sdn. Bhd.
- Abbott Laboratories
- Agilent Technologies
- AIG Malaysia Insurance Berhad
- Asia School of Business
- Ben Line Agencies (M) Sdn Bhd
- Avago Technologies (M) Sdn. Bhd. (A broadcom Inc. Company)
- Christopher & Lee Ong
- Coherent Malaysia
- Edwards Lifesciences
- Foresight Asia Pacific Sdn Bhd
- Fu Hao Manufacturing
- Grant Thornton Malaysia PLT
- Heraeus Materials Malaysia Sdn Bhd
- Hyatt Regency Kinabalu
- Kenvue Malaysia
- Knight Frank Malaysia Sdn Bhd
- Knowles Electronic (M) Sdn. Bhd.
- Lake Region Medical
- Liberty General Insurance Berhad
- Paramit Malaysia Sdn Bhd
- RPD MFG Connectivity Sdn. Bhd.
- Samtec Asia Pacific (M) Sdn Bhd
- SANMINA-SCI Systems (M) Sdn. Bhd.
- Sensata Technologies Malaysia Sdn Bhd
- SMART Modular Technologies
- Smith & Nephew Operations Sdn Bhd
- Texas Instruments Electronics Sdn. Bhd.
- The Laryngeal Mask Company (Malaysia) Sdn. Bhd.
- The RuMa Hotel and Residences
- Tremco CPG Malaysia Sdn. Bhd.
- VERITAS Architects Sdn. Bhd.
- Western Digital Tech and Regional Center (M) Sdn Bhd
- YTY Industry Sdn Bhd
- Boeing Aerospace (Malaysia) Sdn. Bhd.
- Dow Chemical Malaysia Sdn. Bhd.
- Haskell Malaysia Services Sdn. Bhd.
- Herbalife Malaysia
- Meta
- Nu Skin (Malaysia) Sdn. Bhd.
- Oasis International School
- Xylem Water Solutions Malaysia Sdn. Bhd.
- Alltech Biotechnology Malaysia Sdn. Bhd.
- Haworth (Malaysia) Sdn. Bhd.
- JLL Property Services (M) Sdn. Bhd.
- PepsiCo (Malaysia) Sdn. Bhd.
- RGA Global Reinsurance

MY
AMCHAM
CARES

2023



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