



## UNOFFICIAL ENGLISH TRANSLATION

### FREQUENTLY ASKED QUESTIONS (FAQS) REGARDING MOVEMENT CONTROL ORDER MINISTRY OF INTERNATIONAL TRADE AND INDUSTRY (MITI)

**1. What are the critical industries/factories allowed to operate throughout the movement control order (MCO)?**

Only critical industry/selected factory (are) allowed to operate throughout the MCO, with conditions set by MITI. Please refer to the list of products categorized required or critical.

**2. Are there procedures/approval needed for the factory or industry to operate throughout the MCO?**

Yes. A manufacturing company needs to apply for special approval to continue operating during the MCO period. The application can be done through a form which can be downloaded from [www.miti.gov.my](http://www.miti.gov.my). The form needs to be submitted to [covid19sec@miti.gov.my](mailto:covid19sec@miti.gov.my). Companies that have been approved will receive approval letters from MITI to continue operating, subject to conditions set by the ministry.

**3. Can companies that produce products not listed on the critical product lists appeal to operate throughout the MCO?**

No. Only approved and the selected company is allowed to operate, subject to the terms and conditions. This move is important to ensure the effectiveness of the MCO. In any situation where machines and factory equipment have to remain in operation for technical reasons, it can be done but with minimum manpower. Application concerning the matter can be forwarded to MITI.

**4. Can the factory/company which has been approved, to operate in full-time throughout the MCO?**

No. Only critical products are allowed to be manufactured. Any non-crucial activity must cease from operating throughout the MCO period.

**5. Can companies apply for the Certificate of Origin (COO) throughout the MCO?**

Yes. The application for the COO can be done at Level 2, Menara MITI from 9am to 1pm. Any further inquiry on COO can be submitted via email at [allofficerskpi@miti.gov.my](mailto:allofficerskpi@miti.gov.my).



**6. Can a company apply to obtain the Preferential Certificate of Origin (PCO) under the Free Trade Agreements (FTA) scheme?**

Yes. The application for PCO can be submitted through the ePCO system at <http://newepco.dagangnet.com/dnex/login/>.

**7. Can companies apply for e-Form D under the ASEAN Trade In Goods Agreement (ATIGA)? How?**

Yes. The company should click on the Asean Single Window (ASW) upon application to ensure that the e-Form D can be submitted electronically through the ASW platform to the importing countries. Should the company face difficulties, please email to [apbpm@miti.gov.my](mailto:apbpm@miti.gov.my) and [careline@dagangnet.com](mailto:careline@dagangnet.com)

**8. Can companies apply for the Approved Permit (AP) throughout the MCO period?**

Yes. An application can be done as usual through the ePermit system at <https://newepermit.dagangnet.com.my>. Any further inquiries can be submitted via email at [ap@miti.gov.my](mailto:ap@miti.gov.my)

**9. Can companies apply for a permit under the Strategic Trade Act throughout the MCO period?**

Yes. Application for the STA permit can be done through the ePermit system at <https://newepermit.dagangnet.com.my>. Any further inquiries can be submitted via email at [admin.sts@miti.gov.my](mailto:admin.sts@miti.gov.my).

**10. Can companies process the shipment of products to/from overseas markets?**

Yes. Logistics services in Malaysia are in operation as usual during the MCO period.

Notes:

1. MITI and the Agency will continue to operate during the MCO. Industry players and companies can contact MITI via:  
Email: [covid19sec@miti.gov.my](mailto:covid19sec@miti.gov.my)  
Facebook Group: MITI & Agency hotline  
Whatsapp: 012-6072750
2. For other inquiries, please refer to the National Security Council at hotline 03-88882010

## APPENDIX 1 - Via circulated FAQ

### A. List of Important Items recognized by the Ministry of Health (MOH)

#### Product

##### 1. Food and beverages including imported goods

- Rice
- Sugar
- Vegetable oils and animal fats
- Flour and cereals
- Bread
- Water
- Dairy products - milk and baby formula
- Spices
- Dry food
- Coffee and tea
- Canned foods
- Meat
- Chicken
- Animal / livestock feed
- Processed fruits and vegetables

##### 2. Agriculture and fisheries, including imports

- Fish and seafood
- Fruits
- Vegetables

##### 3. Household products

- Cleaning materials
- Disinfectant materials
- Sanitisers
- Personal care items
- Toilet and tissue paper

4. Personal Protective Equipment (PPE) including Fire and Wear Safety Equipment and Medical Apparel including face masks, rubber gloves.

5. Pharmaceuticals - all chemicals and medicines



6. Packaging and printing materials, including ink
7. Medical and surgical devices
8. Parts for medical devices such as parts for ventilators

**B. List Of Products That Are Part Of The Key Product Supply Chain For Movement Restriction Exceptions**

Product

1. Oil and Gas
2. Petrochemistry
  - PTA & PET resin
  - Polyester fiber & filament
  - Polypropylene & polyethylene
  - ABS & MABS resin
  - Maleic Anhydride
  - PVC Paste Resins
  - Expanded EPE
  - Impact modifiers & processing aids
  - Styrene Monomer
  - Styrene Butadiene Latex
  - Polystyrene
3. Chemicals and products - Fertilizers and Poisons
4. Electrical & Electronics (E&E) including semiconductors



## **Appendix 2 - Via circulated FAQ**

### **CONDITIONS FOR COMPANIES WHO ARE APPROVED FOR OPERATIONS**

- i. Companies must reduce the number of employees to a minimum - or at least 50% of the current or registered amount - for production, within the period of the Movement Control Order (MCO). Companies should establish a home-based work system for workers not involved in critical manufacturing activities.
- ii. The company is required to meet the demand and need for the product or services for the local market completely.
- iii. The company must submit to MITI the list of workers involved during the MCO period and ensure that the movement of workers is restricted from home to factory / premises.
- iv. Companies should provide body temperature screenings, and take daily body temperature readings at the factory / premises entrance. Readings of each employee should be recorded and kept for reference.
- v. If body temperature is found to exceed normal levels, the company should contact the nearest Government Health Office or Hospital.
- vi. All employees must adhere to the COVID-19 prevention procedures as prescribed by MOH issued from time to time.
- vii. The company shall provide hand sanitisers at the entrance and other relevant places within the plant / premises, as well as ensure the use of face masks by each employee.
- viii. The sanitation and cleaning process should be carried out three (3) times a day especially in common spaces such as the lobby, elevator, cafeteria, meeting rooms, prayer rooms, bus / staff transport and indoor recreation centres.



ix. The company must conduct disinfection sanitation procedures at the factory / premises before each shift or operation begins.

x. The company must ensure that the employee's vehicle undergoes a sanitation and disinfection process each time before use.

xi. Companies should ensure that social distancing best practice guidelines are in place and are implemented particularly in production floor areas; cafeteria / cafeteria; meeting rooms; multipurpose hall.

xii. In the event that an employee is infected with COVID-19, the company is responsible for the full costs of all medical expenses, the process of disinfecting premises, and other related costs.

xiii. The Government would like to emphasize that this approval can be revoked and revoked if the conditions specified by the company / industry are not complied with.

xiv. The Government reserves the right to amend the above conditions subject to the current circumstances.

Last updated March 20, 19:30